SIGNPOSTS IN DEVELOPMENT MANAGEMENT: A COMPUTER-BASED ANALYSIS OF 277 PROJECTS IN AFRICA

AID EVALUATION OCCASIONAL PAPER NO. 10 (Document Order No. PN-AAV-287)

by
Irving Rosenthal, Sector Coordinator for
Development Management
(Center for Development Information and Evaluation, AID)

Janet Tuthill, Consultant (Management Systems International)

Robert Bury, Independent Consultant

Michael Frazier, Independent Consultant

U.S. Agency for International Development May 1986

The views and interpretations expressed in this report are those of the author and should not be attributed to the Agency for International Development.

TABLE OF CONTENTS

Acknowledgments

Summary

- 1. Introduction
- 2. Major Findings and Conclusions
- 3. Methodology of the Study
- 4. Characteristics of the Study Sample
 - 4.1 Level of Project Organizational Direction
 - 4.2 Development Management Enhancement Interventions
 - 4.3 Enhancement/Training Component
 - 4.4 Project Assessment
 - 4.5 Development Management Problems

Tables

Appendixes

- A. List of Projects in Case Survey
- B. Case Survey Questionnaire
- C. Coding Instructions for Questionnaire
- D. Computer Analysis Method

E. Development Management Case Survey Computer Files

Bibliography

ACKNOWLEDGMENTS

This study reflects the work of many people. Irving Rosenthal, Bureau for Program and Policy Coordination, Center for Development Information and Evaluation (PPC/CDIE), sector coordinator for the development management study series, designed the present study, set the objectives, and coordinated its completion. Gerald Britan (PPC/CDIE) advised in preparing the research instrument and coding instructions.

The original data base was developed by Michael Frazier, who was assisted in coding the cases by Bruce Shaw. The computer analysis was completed by Robert Bury. Preliminary computer analysis was done by Margee Ensign. Richard Collins, Robert Baker, and Helen Tartaro, members of CDIE, and James Feaster and Susan Mickelwait of IRM/TSD/TRC also assisted. Ruth Mara of CDIE's Development Information Division provided basic documentation and coding information. Janet Tuthill prepared the final report and analysis of the computer findings.

SUMMARY

A computer-based study of 277 agriculture projects in Africa drawn from project documentation in the Development Information System at the Agency for International Development (AID) has yielded some indications, or signposts, of development management issues that bear closer examination through field study or additional quantitative analysis. Through the use of categories {1} of inquiry such as "level at which the project was principally directed," "development management enhancement interventions," "project assessment," and "development management problems," the study has yielded the following major findings:

- Projects in Africa are still being directed mainly from the national rather than rural level.
- o The kind of local administrative support that a project receives directly affects its success.
- Technical assistance should be viewed as a means to build host country management capacity as well as to meet project substantive objectives.
- "Formal schooling" remains the primary "form" of training. Broadening the training to include management as well as technical skills could benefit

projects.

- o The study was not able to determine precisely what constituted project success. Data in AID's information system were often inconclusive on this point.
- "Contextual factors," in particular "socioeconomic" issues, were considered most important in explaining project success.

===============

(1)Much of the terminology in this report, while appearing to be straight narrative, has special meaning. Appendix C contains the coding instructions for the survey questionnaire, with the specific technical categories on which the coding and analysis are built. The reader may wish to review Appendix C at this time to appreciate the context and interrelationships of the categories. Where necessary to ensure understanding and readability, terms that represent specific questionnaire categories appear within quotation marks in the text.

1. INTRODUCTION

This analysis is a product of the 1984-1985 development management impact study series conducted by the Bureau for Program and Policy Coordination/Center for Development Information and Evaluation (PPC/CDIE). Through a series of field studies {1} performed on six successful agricultural projects in Africa, the analysis identified key project management problems and "enhancement interventions" used to overcome them. Although originally planned to precede and help guide the field studies, this computer analysis was completed simultaneously with the field studies. It provides an opportunity to compare the information obtainable from project documentation in AID/ Washington with the insights available from field observation.

The overall study series included a preliminary workshop on the content of the scope of work, six field studies, a post-field-survey seminar to synthesize results, and analytical papers that present major crosscutting issues and lessons learned. The complete series of papers merits review in order to place the results of this computer analysis within the context of the total effort.

⁽¹⁾Reports describing the results of these six studies are available from the Center for Development Information and Evaluation, Bureau for Program and Policy Coordination, Agency for International Development. See Bibliography for complete references.

2. MAJOR FINDINGS AND CONCLUSIONS

Data for this computer analysis were drawn from two sources of information on projects contained in the AID Development Information System (DIS). The primary source, which comprised results of the frequencies and cross-tabulations on the 277 projects and internal and external AID evaluations and audits, yielded the principal findings. A secondary source of data, the written comments in 63 of the 277 cases, produced some findings that go beyond the survey questionnaire. The primary data did not yield findings unknown to experienced practitioners in Africa. However, they did yield results that deserve closer examination.

- 1. The data did not prove an assumption in the original scope of work for this study that "principal project direction" in Africa has shifted from management at the national level to management at the local level. The data seem to indicate that project planners showed a lack of creativity in choosing different implementing agencies for a wide range of programs. Not as many programs as expected were designed for local- or regional-level management, even though most projects in the sample were targeted at rural populations. Over the 10 years covered by this study just over 50 percent were managed at the local, village, cooperative, or association level. More attention should have been given to management strategies and enhancement interventions applicable to problems, institutions, and people at the local level.
- 2. Local "project support activities" were the most important "administrative process" constraints to project success. Enhancement of these activities, therefore, should receive more attention. This would confirm an assumption in the original scope of work that projects cannot be looked on as independent, isolated efforts. Their success depends to a great extent on the outside environment or "context." That is, one must look beyond the narrow scope of the project and include external linkages that affect project success. For instance, distance of the project site from decision-makers and support services makes project implementation and coordination more difficult.
- 3. "Technical assistance," not "training" as some might believe, was the main type of "management enhancement intervention." This finding implies a need for establishing a closer relationship between these two types of "enhancement interventions" so that they are mutually supportive. "Technical assistance" must be seen as a management capacity-building intervention as well as a method for implementing a substantive program purpose.
- 4. "Formal schooling" was the main "form" of "intervention" in 46 percent of the cases in which "training" was the principal type of "management enhancement" intervention. Most management enhancement training was done in-country (53)

percent); only 29 percent of this training was done in the United States.

- 5. The emphasis on "training" in Africa seems to be on "formal schooling" in the larger cities rather than on less conventional types of training in the rural areas. However, if AID programs in Africa are targeted principally at rural and agricultural development, then training activities should be modified to mesh with the development activities they are supposed to support. In the area of "skills training," a positive relationship seemed to exist between "project success" and "enhancement training" in financial and commodities management. This relationship deserves further examination. To understand the impact that financial and commodities management can have in determining project performance, these data should be disaggregated by other "factors" in the questionnaire such as "project targets" and the "level of organizational direction." It should not always be assumed, for example, that more attention to financial or some other management factor is always better than less attention.
- 6. Among the "contextual factors" suggested in the research questionnaire as potentially affecting the ability to successfully manage a project, "sociocultural" conditions ranked the highest. "Economic" factors, which one intuitively might have considered more important, in fact had less impact than sociocultural factors and ranked only as important as such factors as "donor procedures" or "geography." "Contextual factors," as a group, had the largest number of responses for factors affecting the successful management of projects. That is, although "internal administrative procedures," as a major group, are important, they cannot be considered apart from the project's context.
- 7. "Human resources" factors such as "motivation" and "incentives" play a subtle role in project success. This role can be elucidated only through in-depth sociocultural studies, including extensive interviews of project personnel and beneficiaries in the field.
- 8. Although the effectiveness of management factors is judged against the criterion of a "successful" project, it is difficult to define what constitutes a successful project.

 While the project was a success if the data sources implied success, there are few objective criteria. This lack of certainty was reflected in the survey responses. Of the sample of 277 cases, 29 percent of the projects were considered "successful"; 20 percent were deemed "somewhat successful"; and 12 percent were listed as "not very successful." A more serious methodological problem, however, is that for 40 percent of the projects there was "insufficient data" from which to make a determination. This may be a commentary on the projects as much as on the evaluation system.

The secondary data source from 63 projects yielded the following additional findings:

- 1. Poor planning was mentioned in 15 of the 63 cases, along with the observation that project design was overambitious, aiming for unrealistic targets in too short a time frame.
- 2. Invalid assumptions and faulty knowledge of sociocultural and environmental conditions were mentioned in 13 cases. This included project objectives in conflict with local values, or unspecified agricultural and environmental conditions.
- 3. The need to actively involve the host country in project design and implementation was mentioned in 11 cases, with particular reference to sustaining project benefits beyond the project's life.
- 4. Ineffective procurement systems for spare parts and equipment were mentioned for nine projects, with resultant delays that seriously affected implementation.

Project designers and managers should compare and relate the results of this computer survey with the results of the six field studies. It does appear from the computer analysis and the high number of responses for certain factors that the topics raised for further examination are important. Careful scrutiny of the field studies may yield new combinations of factors or additional categories meriting further analysis, although it seems unlikely that whole categories of factors were overlooked in the original design of this study. {2}

=========

(2)Before case surveys are done for other regions, it may be useful to redesign the questionnaire based on suggestions from this analysis. This should be done without changing the basic categories or logic of the survey.

3. METHODOLOGY OF THE STUDY

This computer-based study of development projects in Africa used a case-survey method to extract information from the project documents available within the DIS. Initially, the sample was to include AID Africa projects that terminated during the 9-year period FY 1975-1983, with some projects that began in FY 1984 included for comparison. However, to focus the study more sharply on longer term, bilateral development efforts, projects dealing with special self-help programs, human rights activities, project design and study, disaster assistance, and regional and commodity import projects were eliminated from the sample. After removing duplicates and cases for which too little information was available, and retaining four projects which were outside the time period, 277 of a potential 1,000 projects remained in the sample. Each project, or case, was

treated as a separate "respondent" (see Appendix A). A case-survey questionnaire was used to collect information on a range of management and related factors from all available documents on each project (see Appendixes B and C). Analysis was performed using the Statistical Analysis System (SAS). Frequencies were calculated for each question on the questionnaire, and potentially useful cross-tabulations were identified. (See Appendix D for a complete description of procedures used in data analysis.)

Cross-tabulation tables were produced to reveal relatively high or low counts of cases for particular paired values for variables such as "success" and "level of project organizational direction." In the cross-tabulations, paired frequencies indicate a potential relationship between the variables. Given the nature of the material in the DIS, however, statistical measures of association were not made. The results herein should, therefore, be interpreted only as signposts pointing to important factors in development management that merit further field testing and more systematic data collection and analysis.

Project designers, implementors, and evaluators may wish to consider certain factors identified here in searching for effective management improvement strategies. Further analysis of the original data could suggest more possibilities for enhancing project success.

Basic documents used as sources for the case survey included project abstracts, logical frameworks, progress reports, audits, and evaluation reports available in the DIS. The questionnaire's emphasis reflects the theoretical orientation of the development management study series. It includes questions on the "level of project organizational direction," "organizational and structural" issues, "administrative process changes," "resource input management," "human resources development and behavioral change," and "contextual factors" affecting management (see Appendix B). These categories of inquiry were selected based on topics identified in development management and public administration literature, extensive field experience and analysis, and a desire to learn more about the relative importance of management strategies, human resources issues, organizational capacities, and the operating context of projects.

4. CHARACTERISTICS OF THE STUDY SAMPLE

Of the 277 projects studied in the sample, 46 percent were in the sectors of food supply, rural development, or nutrition according to standard AID project "purpose" codes. Eighteen percent of the projects were in the education/human resources sector. Health projects represented 9 percent and selected development activities, 12 percent (see Table 1). {3} Use of "functional" codes placed 58 percent of the projects in the agriculture, rural development, and nutrition area; 18 percent

in the education/ human resources functional area; 11 percent in health; and 10 percent in selected development activities. {4} Of the two AID coding systems -- "purpose" and "function" -- the first is primarily used for accounting purposes, and the second is used for budgeting and congressional presentations.

Because priority was given to agricultural and rural development projects in the field studies, the same category of projects is given special importance in the present analysis. The largest number of projects with over \$5 million in funding was in the food production sector. This sector constituted the area of largest investment when combined with funding for rural development and nutrition. Major subgroups of agriculture and rural development projects were agricultural extension, agricultural planning, rural roads, agricultural marketing, vocational/technical education, and professional/scientific education.

The analysis of projects by "primary target" yielded interesting findings (see Table 2). The largest number of projects (38 percent of the 277 projects) were targeted at "government technical personnel," with the "rural population" next at 21 percent. This distribution reflects a conscious effort of seeking to provide benefits to African farmers by improving government institutions that deliver services to them.

This conclusion is supported by an examination of "secondary project targets," where projects are principally targeted at the "rural population" (41 percent) and "government administrators" (12 percent) (see Table 3). The "principal level of organization from which projects were directed" was "national government" (47 percent) followed by "external private voluntary organizations" (14 percent), and "universities" (11 percent) (see Table 4; cf. Table 5).

The largest number of projects in the sample were started between 1977 and 1979 and ended from 1980 to 1983 (see Tables 6a and 6b). The findings, therefore, reflect project problems and strategies used to solve them that were current during that period. The congressional new directions policy, which focused on bringing benefits to the rural poor, and a U.S. recommitment to Africa were two major dimensions reflected in the choice of projects of the period. Because Africa remains a dynamic continent with a variety of contextual factors influencing project orientation, U.S. policy initiatives toward sectors and concerns experience subtle shifts over time. A more complete analysis could be done to compare this group of projects with a comparable group begun in the 1980s to identify new issues and, possibly, new signposts.

The following sections present findings of the analysis. The discussion is only indicative. Other crosstabulations and interrelationships could have been considered. Appendix E has been included to facilitate access to these data for readers who wish to carry the analysis further.

==========

- (3) The analytical tables which are the basis for the observations in this report are provided on pages 17-49.
- (4) These sectors correspond generally to AID's principal categories as determined by the Congress in the Foreign Assistance Act.

4.1 Level of Project Organizational Direction (5)

A basic question of the original scope of work was to determine the "organizational level from which the development project was directed." It was assumed that management factors would vary according to the level at which responsibility for management decisions is located and that in Africa the level of direction had changed, over time, from a central-government focus to local, rural-level activities. However, in comparing "year of project startup" with "level of organizational direction," it was found that the largest percentage of projects (50 percent) beginning in 1977-1980 were if fact those directed by the national government.

The only other "level of project organizational direction" that seems significant for the 10-year period under study is "universities and institutes," which maintained a steady though modest rate of two project starts per year throughout the period. Projects at other levels of organizational direction, as disaggregated in Table 4, are evenly distributed across the range of years in the sample.

The comparison of "project target" with "principal level of organizational direction" indicates that the largest number of projects was directed toward "agricultural and rural populations," through "technical personnel" in "national government" entities. "Agricultural and rural populations" were, not surprisingly, the principal focus of "external private voluntary organizations," with 35 percent of their projects emphasizing these populations. Other distributions of project targets were not noteworthy except for "agricultural and rural populations" targeted through "universities" and "formal institutions." This can be seen as an attempt to solve rural problems through intermediary institutions. The approach seemed to be that beneficiaries such as rural groups could be assisted through programs that worked directly with national governments that involved service delivery to the rural populations.

A comparison of "project targets" with "project end dates" indicates that many projects ending in 1980-1983 involved rural populations, probably reflecting the congressional new directions mandate of the mid-1970s. For the same period, many projects aimed at "government technical personnel" also were completed. That is, projects in that period were targeted to

bring benefits to rural people through management strategies that involved improving government human resources capacity at the national or regional levels.

When examining "life of project cost" and comparing the figures with "level of project organizational direction," some interesting groupings occur. "National government," for example, is the only "level of project direction" in the sample with funding over \$15 million. The largest concentration of projects is, however, in the \$100,000 to \$3 million range (60 percent). Universities were funded mainly in the \$500,000 to \$1 million range, with no university project over \$10 million. External private voluntary organization projects clustered in the \$100,000 to \$2 million range. The lower level of funding through universities is not what one would intuitively expect given the emphasis discussed above on the creation and improvement of intermediary institutions. This finding should receive further study to determine whether funding-level differences were due to ability in the institutions to handle funds and resources (management capacity) or to program direction choices that favored national government.

==========

(5)The substantive sections of this report follow the outline of the Case Survey Questionnaire, Appendix B, and amplified in the Coding Instructions, Appendix C. The present section of this report relates to question no. 3 of the questionnaire.

4.2 Development Management Enhancement Interventions (6)

The analysis examined "development management enhancement interventions" in the projects and compiled data on "kinds" and "types" of interventions," success" of the intervention, and "sources of information" for these data. For this study, "enhancement interventions" refers to actions taken to improve the capacity of people and institutions to implement management strategies leading to project success. {7}

The main "kind" of development management enhancement intervention found in the projects was related to "project support" activities (62 percent) (see Table 7). This high rate may be attributable to the fact that project support activities are easily pointed to by project managers as needing improvement. The project support factor also links specific project outputs to intervention strategies. Because few projects have designed a management strategy that can be recognized as such in project documentation, there may be an assumption about support systems aiding project implementation. The data may also be a function of human psychology. People do not often attribute problems to their own actions but, as may have happened here, see outside project support as an area needing improvement.

Some interesting findings show up in examining the

relationships between the "factors" affecting the "intervention strategies" chosen for projects and the "kinds" of groups they were intended to benefit directly or indirectly. "Rural populations," "universities/ schools," and "students," for example, all had problems with the nature of the support activities in their projects. This further reinforces the findings above that people tend to blame others for their own inefficiencies. It may also be linked to perceptions of why management problems occur. Intensive interviewing of personnel would be needed to further identify the kinds of support problems encountered, their relative importance, and how to alleviate them.

For the 138 projects with more than one kind of "management enhancement intervention," there was a wide range of activities toward which the intervention was directed. In 42 percent of these cases, improvement in "administrative processes" was the most prevalent intervention cited (see Table 8). At the other end of the spectrum, "relation to traditional structures" and "development of human resources" each was cited in 8 percent of the projects.

When "kind of intervention" is paired with assessment of project "success," there appears to be a relationship between an intervention that aims at improvement of the "nature of support services" and the overall "success" of the project. Of the cases in the survey, over 50 percent of the "successful" or "somewhat successful" projects had an intervention in the "support services" category. This observation complements the observation that weak support services are an important, real or perceived, project management problem. When action is taken to improve these support services, the project was "successful" or at least "somewhat successful" in over 50 percent of the cases.

Of those cases in which "enhancement interventions" were noted, the main "type" identified was technical assistance (58 percent) followed by training (34 percent) (see Table 9). Because these are AID's main types of intervention, it is not surprising that these interventions should predominate. Of those cases which assessed some form of success of the specific intervention, 29 percent judged the intervention as "successful," 20 percent as "somewhat successful," and only 12 percent as "not very successful" (see Table 10). The most common sources of information for this category of data were Project Appraisal Reports (PAR) and Project Evaluation Summaries (PES), supplying information on 38 percent of the projects, followed by "special evaluation reports," which provided information on 13 percent of the projects (see Table 11).

When considering the secondary {8} type of "management enhancement intervention," "training" comes first in 71 percent of the projects, followed by "technical assistance" at 24 percent (see Table 12). The Project Appraisal Reports and the Project Evaluation Summaries were the principal sources of information on secondary types of management enhancement interventions (36 percent of the 67 relevant cases). "Final

evaluation reports" tie with "special evaluation reports" for the next most useful source of data followed by audit reports (see Table 13). Additional research could be done to analyze the nature of responses from each type of source document for biases among them. This research would help determine which are most reliable sources for program and project decisions when other information is not available and what changes might be useful in these source documents.

When the "level of principal project organizational direction" is compared with the "type" of "management enhancement intervention," there are few surprises. "Technical assistance" and "training" retain their predominant place. When the "level of project organizational direction" is compared with the "kind" of intervention, no statistically significant results are produced. This is probably due to the large number of potential cross-tabulation possibilities (an 18 by 23 matrix). {9}

(6) See question no. 4 of the questionnaire, Appendixes B and C.

(7)It is sometimes necessary to introduce jargon to avoid the misinterpretation that might result from ordinary use of a word. The word "enhancement" was specifically introduced to try to break away from the idea that "training" is the only way to "improve" human and institutional capacities.

- (8)The questionnaire used to collect the data for this analysis recognized that projects are not simple activities and that often there is more than one response to a question. In a number of cases, therefore, the coder would be hard-pressed to find one correct response. We therefore permitted the coder to select one "primary" response and, for five of our questions, a "secondary" response.
- (9) Since responses to these cross-tabulations are potentially useful for decision-making, it is suggested that the data be retained and combined with further research on this subject.

4.3 Enhancement/Training Component {10}

"Technical assistance" and "training" rank as the two most important "types" of "management enhancement interventions." Presently, AID/Washington appears to be emphasizing training. This section of our analysis, therefore, focuses on this category of data which relates to attempts to improve management capacity of host country personnel through skills training as well as management training. An "enhancement/training" component was reported for 168 projects. Overall, "formal schooling" was the main "method" of "training" in 46 percent of

those cases in which "training" was the principal "type" of "management enhancement" intervention. "On-the-job training" was also important in 19 percent of such cases; "workshop/seminars" method of enhancement was cited in 12 percent of the sample. (See Table 14). Most projects provided training in "contextual" factors (62 percent). "Financial" and "commodity" management training occurred in 12 percent of the cases, and "general management" in 9 percent. (See Table 15.)

Most of the enhancement training was done "in-country" (53 percent of 164 cases); 29 percent of the cases used "U.S." training. "Third-country" training was very minor, with 2 percent of the sample cases. (See Table 16.) This distribution indicates that countries receiving aid are now in a better position to do their own training and are less dependent on the outside.

"Long-term," "degree" training is most frequently cited (29 percent of the cases) as the "duration" of training. This was closely followed by "short-term" training (less than 6 months) (27 percent of the cases). "Long-term," "nondegree" training made up only 10 percent of the sample cases. (See Table 17.) As might be expected from figures above on the "level of project direction," the main "recipients" of training, whatever its "method," "location," or "duration," were "government administrators" (74 percent).

When comparing "level of project direction" with "method of training," "formal schooling" was the "method" most frequently used with projects focused at the "national government" level (23 percent). As one might intuitively expect, projects targeted at university or other school personnel primarily used formal training (77 percent). Training activities designed to enhance support activities also favored the formal schooling method, although to a lesser extent (52 percent), followed by on-the-job training (23 percent) and workshops (14 percent).

In comparing "training method" with "year of project termination," projects ending from 1980 to 1983 preferred formal schooling. Earlier year groupings showed no clear preference for a particular training method. An analysis covering a longer time frame might permit further comparisons that could help explain choices of training methods.

The comparison of "recipients" of training with overall project "success" shows that "government administrators" were the largest group trained in "successful" or "somewhat successful" projects (see Table 32). There is some indication that long-term, degree training and project success are linked. In-country training is also related to success in 57 percent of the projects.

The present findings seem to show that actual emphasis in Africa has been on formal training and not on rural-based instruction. To explain success determinants, however, would require further work, such as extensive interviewing of returned

participants. Finding linkages with their job performance after their return home and analyzing the management environment in which they are working would be helpful.

=============

(10) See question no. 4 of the questionnaire, Appendixes B and C.

4.4 Project Assessment {11}

The analysis looked at project "assessment" ratings and the "type of documents" which were the information source of these assessments. We then compared the "assessments" against other information on the projects. Determining success was particularly important both in selecting projects to be evaluated and as a basis against which to judge the effectiveness of management strategies and enhancement interventions. That is, if a certain intervention was effective in a successful project, there would be some basis for claiming that this was a successful intervention. It certainly would be a "signpost" justifying further study of the circumstances of that project and of the project variables and their relationship to project success.

There is, however, no objective determinant of what is a successful project. The coders who prepared the responses for our questionnaire did not make that determination. They merely recorded what was in the source documents in AID's information system. The main information sources for assessments of our Reports and Project Evaluation Summaries -- (36 percent), and special evaluation reports (10 percent). Interim and final AID evaluations were each the information sources for 5 percent of the projects. Internal AID evaluations, therefore, provided information on 56 percent of the cases. External audits provided data in 5 percent of the cases, and other "unspecified" sources of assessment were indicated in 35 percent of the projects. (See Table 18.) This latter figure represents a large category. It should probably be further disaggregated in a followup study. But internal AID evaluations do seem to be the most important source of information for project performance and lessons learned.

Twenty-nine percent of the 261 cases on which there was information were considered "successful"; another 20 percent were judged "somewhat successful" (see Table 19). The latter category assumes some positive impact on beneficiaries even though the project did not achieve all its objectives. Twelve percent of the projects were considered "not very successful." This last category, plus projects in the "insufficient data" category, made up 51 percent of the 261 cases. This does indicate some weakness in the ability of the AID system to assess project effectiveness.

However, when comparing the two success categories in the survey, "project success" and "intervention success"

corresponded 86 percent of the time. "Somewhat successful interventions" and "somewhat successful projects" corresponded 77 percent of the time. This would seem to indicate a positive relationship between the success of a management intervention action and the success of the project.

In comparing overall project "success" with "method" of "training," some interesting relationships emerge. "Formal schooling," for example, is present in 32 percent of "successful" projects and in 20 percent of "somewhat successful" projects. "Workshops" are part of "successful" projects 47 percent of the time and of "somewhat successful" projects 31 percent of the time. This edge for "informal training" as compared with "formal schooling" should be examined further.

In the area of "skills" training, training in "financial and commodity management appears to have a strong relationship to project success. This should be examined further in project assessments, particularly because the importance assigned to improvement of financial management in the six field studies showed little direct relationship to project success.

An interesting finding of "success" in relationship to "life-of-project cost" is that more successful projects are in the \$500,000 to \$5 million range. That is, small and large projects have different sets of management problems and, at the moment, smaller projects seem to be better managed.

==========

(11)See question no. 6 of the questionnaire, Appendixes B and C.

4.5 Development Management Problems (12)

This category covers the five main management factors included in the original scope of work for the field studies (i.e., structural, institutional, and organizational factors; improvements in administrative processes; resource input management, particularly financial and commodities resources; human resources development; and contextual factors related to management). {13}

Among "organizational and institutional" subfactors, the "nature of project support services" was the most predominant management problem (in 55 percent of 254 cases). This statistic corresponds to the importance attributed to project support services in the discussion above on management enhancement interventions. The next important subfactor, although with a much lower absolute number, was the "relationship of the project to beneficiaries." This was identified as a management problem in 9 percent of the cases. (See Table 20.)

A wide range of "administrative process" problems was identified. These included "insufficient authority" to manage the project (14 percent of 242 cases); "insufficient

decision-making ability," even when project managers had the appropriate authority (10 percent); "inadequate or incomplete project planning" (11 percent); and "insufficient coordination between government and donors" (5 percent) (see Table 21).

In relating these "administrative process" problems to "project targets," certain issues were raised as potential areas for closer scrutiny. Consider the following findings:

- o Projects targeting rural populations, rather than, for example, more formal organizations and associations, experienced more project staff coordination problems and donor/government coordination problems.
- Projects targeting government technical personnel experienced problems with insufficient authority to manage, particularly insufficient authority to make management decisons.
- Projects targeting rural populations had problems with inadequate program planning, perhaps because such projects were more difficult to implement.
- Projects targeting government technical personnel had problems not only with program planning, but also with coordination among government agencies and between government and donors.

The third major set of management problems dealt with "financial" and "commodity" and other resource management issues. In 239 of the cases with data, financial management problems were those related to long-term financial planning (10 percent) and accounting (8 percent). Commodity problems included purchasing procedures and proper timing and availability of commodities. (See Table 22.) Wheb "financial management problems" are compared with "project targets," the following relationships appear:

- o Rural population projects appear to have more problems with budgeting and construction.
- o Projects targeting students have problems with simple accounting.
- Projects targeting government technical personnel have problems with long-term financial planning, timing of commoditiy arrival, operational budgeting, and accounting.

Comparing "level of organizational direction" with "financial management problems" shows the following:

o Projects managed by national government entities have problems with long-term financial planning, budgeting,

accounting, timing and availability of commodities, inventory, and purchasing and construction.

- o Universities have problems with operational budgeting and accounting.
- External private voluntary organizations have problems with long-term financial planning, accounting, and construction.

These relationships seem to indicate that simpler projects at the rural level have less severe financial management problems. The situation becomes more complicated as one moves up the organizational hierarchy to universities and to the national government.

The fourth major area of inquiry relates to "human resources management problems," particularly to enhancement of the capacity of government cadre to perform well. The study confirmed that ensuring the availability of competent, experienced project cadre on a continuing basis was an important human resources issue (see Table 23). It is concluded, however, that most of the issues in this management area can only be understood through in-depth interviewing of project personnel, beneficiaries, and key decision-makers rather than through the use of a research questionnaire. The reader, therefore, should review the six field case studies that are part of this evaluation exercise for a better understanding of human resources management issues.

The fifth major management area of inquiry relates to "contextual factors." Of the list proposed in the research questionnaire, problems related to "sociocultural" conditions seemed to be most important. Other problems included nature of "project technology"; "donor procedures"; "external economic factors"; "basic project complexity"; and "geographic and climatic" problems in the project zone (see Table 24). There were 245 responses to this set of management factors indicating its relative importance in the documentation.

(12) See question no. 7 of the questionnaire, Appendixes B and C.

(13) The reader should note that as a result of this analysis, the field studies, and the syntheses which followed, CDIE is proposing that AID use a slightly different framework of management factors. This analysis of the management factors from the original scope of work will be useful should the analysis be carried into another geographic region.

Table 1. Purpose Codes for Project Classification, by Frequency and Percentage

Mixed Code		-	17	6	5.13	
Food Supply	1	00	83		29.96	
Rural Development		200		39	14.0)7
Nutrition	300	6	;	2.1	6	
Population	40	0	10	3	3.61	
Health	500	2	5	9.	02	
Education/Human Reso	urces	S	600	4	9	17.69
Selected Development						
Activities	700	34	4	12	.27	
Special Assistance		900	1	4	5.05	
Total Projects		27	77	10	0.00	

For a complete list of codes see AID Handbook 18, Appendix D, April 2, 1979.

Table 2. Primary Targets of Projects, by Frequency and Percentage

Primary Project Target	Frequency	Percentage
Population at Large Population at Large Undefine Agriculturalists/Rural Population Businesspersons/Professionals Students	n 58 7 19 6.93 7 2.55	
Organization/Association Cadre Organization/Association Cadre Undefined Government Administrators Nongovernment Technical Nongovernment Technical Faculty Other Organizational Cadre Subtotal	1 0.36 1 6 103 3 23 8.39 1	0.36 2.19 37.59 1.09 0.36
Senior Managers/Executives/Lea Public Sector Managers		2.92

Private Sector Managers Subtotal		
Insufficient Data	15	5.47
Total Responses	274	100.00
None	3	
Total Projects	. 277	

Table 3. Secondary Targets of Projects, by Frequency and Percentage

Secondary Project Target	Frequency	Percentage
Population at Large Population at Large Undefined Agriculturalists/Rural Population. Businesspersons/Professionals Students	28 4 6 8.82 2 2.94	
Organization/Association Cadre Government Administrators Nongovernment Administrators Government Technical Nongovernment Technical Faculty	2 6 1 3 4.41	11.76 2.94 8.82 1.47
Senior Managers/Executives/Lead Public Sector Managers Private Sector Managers	4 1	5.88 1.47
Insufficient Data	1 1.47	7
Total Responses	. 68 10	0.00
None	9	
Total Projects	277	

Table 4. Principal Level of Project Organizational Direction, by Frequency and Percentage

Principal Level of Organizational Direction

Frequency Percentage

Formal Government Formal Government Undefined
Semi-Government 14 5.10 Parastatal Organization
Semi-Private Sector 9 3.28 Indigenous PVO
Private Sector International Private Sector
Traditional Groups Pastoral/Nomadic Groups
Other
Total Responses
None 3
Total Projects 277

Table 5. Secondary Level of Project Organizational Direction, by Frequency and Percentage

Secondary Level of Organizational Directiona

Frequency Percentage

State/Provincial Government	. (3 18.75
Separate Authority	1	6.25
University/School1		6.25
Indigenous PVO	1	6.25
External PVO 2		12.50
Cooperative/Association	7	43.75
Village/Settlements	1	6.25
Total Responses 1	6	100.00
None		
Total Projects 277		

See Table 4 for a more complete listing of levels. Lines were omitted in Table 5 where there were no responses.

Table 6a. Fiscal Year of Project Start, by Frequency and Percentage

Start	Frequency	Percentage
1050	1	0.36
1959 1960	4	0.36 1.44
1961	1	0.36
1962	3	1.08
1963	3	1.08
1964	6	2.17
1965	8	2.89
1966	3	1.08
1967	1	0.36
1968	2	0.72
1969	6	2.17
1970	12	4.34
1971	16	5.79
1972	9	3.26
1973	12	4.34
1974	6	2.17
1975	23	8.33
1976	22	7.97

1977	35	12.68
1978	47	17.02
1979	31	11.23
1980	17	6.15
1981	6	2.17
1982	2	0.72

Total Responses 276 100.00

Uncertain 1

Total Projects 277

Table 6b. Fiscal Year of Project End, by Frequency and Percentage

End	Frequency	Percentage
1975	27	9.78
1976 1977	14 16	5.07 5.79
1978	17	6.15
1979	18	6.52
1980	30	10.87
1981 1982	35 55	12.68 19.92
1983	53	19.20
1984	7	2.53
1985a	2	0.72
1986a	2	0.72
Total Resp	oonses 276	100.00
Uncertain	1	
Total Pro	jects 277	

These four projects outside the 10-year sample survey period were discovered at the end of the study. They will have only a small effect on that portion of the study making annual comparisons.

Table 7. Primary Kind of Development Management Enhancement Intervention, by Frequency and Percentage

Structural/Organizational/ Institutional Structural/Organizational/ Institutional Undefined	
Relation of Project to Government Agencies	
Relation of Project to Traditional Structures	
Improvements in Administrative Processes Improvements in Administrative Processes Undefined	
Financial and Commodity Management Improved Financial and Commodity Management	
Human Resources Management 2 1.1 Improved Human Resources Management 2 1.1 Beneficiaries	4
Contextual Factors Capabilities of Foreign Technicians 1 0.57 Sociocultural Factors	
Other 6 3.42 Insufficient Data 12 6.85	
Total Responses	
None 102	
Total Projects 277	

Kind

Table 8. Secondary Kind of Development Management Enhancement Intervention, by Frequency and Percentage

Frequency Percentage

· · ·
Structural/Organizational/ Institutional Structural/Organizational/ Institutional Undefined
Improvements in Administrative Processes Improvements in Administrative Processes 58 42.02 Planning
Financial and Commodity Management Improved Financial and Commodity Management
Human Resources Management 3 2.17 Improved Human Resources Management
Contextual Factors Changes in Contextual Factors Related to Management

Total Responses	138	100.00
None	139	
Total Projects	277	

Table 9. Primary Type of Development Management Enhancement Intervention, by Frequency and Percentage

Туре	Frequency	Percentage
Technical Assistance Training Direct Management Financial Transfer Other Insufficient Data	59 3 1	58.14 34.30 1.74 0.58 1.74 3.48
Total Responses	172	100.00
None	105	
Total Projects	277	

Table 10. Degree of Success of Primary Type of Development Management Enhancement Intervention, by Frequency and Percentage

Degree of Success	Frequency	Percentage
Not Very Successful Somewhat Successful Successful Insufficient Data	32 48	11.65 19.63 29.44 39.26
Total Responses	163	100.00
None	114	
Total Projects	277	

Table 11. Source Document for Primary Type of

Development Management Enhancement Intervention, by Frequency and Percentage

Document	Freque	ency	Percentage
PAR or PES	60		38.46
Special Evaluation Report		20	12.82
Interim/Progress Report		7	4.48
Final Report	16		10.25
Audit Report	5		3.20
Other	43	2	7.56
Insufficient Data	. 5		3.20
Total Responses	15	6	100.00
None	121		
Total Projects	277		

Table 12. Secondary Type of Development Management Enhancement Intervention, by Frequency and Percentage

Туре	Frequency	Percentage
Technical Assistance Training Direct Management Financial Transfer fficient Data	94 1 4 . 1 (23.48 71.21 0.76 3.03 Insu 0.76 76
Total Responses	132	100.00
None	145	
Total Projects	277	

Table 13. Source Document for Secondary Type of Development Management Enhancement Intervention, by Frequency and Percentage

Document	Frequenc	y Percentage
PAR or PES	. 24	35.82
Special Evaluation Report	11	16.42
Interim/Progress Report		4.48
Final Report	11	16.42
Audit Report	10	14.93

Other	5	7.46
Insufficient Data	3	4.48
Total Responses	67	100.00
None	210	
Total Projects	277	

Table 14. Enhancement/Training Method, by Frequency and Percentage

Method	Frequency	Percentag	ge
Formal Schooling	6 nferences 32 3 1	46.43 3.57 20 19.05 1.79 0.60 1.19 15.48	11.90
Total Responses	168	100.00	
None	. 109		
Total Projects	277		

Table 15. Enhancement/Training Skill Area, by Frequency and Percentage

Skill Area	Frequency	Percentage
Structural/Organizatio ManagementAdministrative Management	2 ement 4	
Financial/Commodities Human Resources Ma	•	20 11.76 3 1.76
Contextual Factors Re	•	3 1.70
ManagementGeneral or Multiple Ar	106	62.35
Management		9.41
Other		1.76
Insufficient Data	16	9.41
Total Responses	170	100.00
None	107	

Table 16. Enhancement/Training Location, by Frequency and Percentage

Location	Frequency	Percentage
In-country		53.04
United States		29.26
Third Country		2.43
Other	. 1	0.60
Insufficient Data	24	14.63
Total Responses	164	100.00
None	. 113	
Total Projects	277	

Table 17. Enhancement/Training Duration, by Frequency and Percentage

Duration	Frequency	Percentage
Short Term (less than 6 Long Term nondegree Long Term degree Other	e	8 26.95 4 9.92 29.07 0.70 33.33
Total Responses	141	100.00
None	136	
Total Projects	277	

Table 18. Information Source for Project Assessment, by Frequency and Percentage

Source	Frequency	Percentage
PAR or PESSpecial Evaluation Repor Interim/Progress Report Final Report	t	35.92 10.00 4.44 5.55 4.81

Other	95	35.18
Insufficient Data	. 11	4.07
Total Responses	270	100.00
•		
None	7	
Total Projects	277	

Table 19. Assessment of Project Success, by Frequency and Percentage

Success F	requency	Percentage	
Not Very Successful		11.87	
Somewhat Successful	51	19.54	
Successful	75	28.73	
Insufficient Data	. 104	39.84	
Total Responses	261	100.00	
None	16		
Total Projects	277		

Table 20. Primary Development Management Problems: Structural/Organizational, by Frequency and Percentage

Frequency	Percentage
. 4	1.57
9	3.54
	0.05
. 23	9.05
17	6.69
130	54.72
100	O4.72
	3.93
	3.93
	0.39
2	0.78
4	1.57
	13.77
254 23	100.00
	. 4 9 . 23 17 139 10 ors 10 ent 1

Table 21. Primary Development Management Problems:
Administrative Processes,
by Frequency and Percentage

Problem	Frequency	/ Perd	Percentage	
Administrative Processes-	_			
UndefinedAuthority and Decision-Ma	. 2	0.82		
Undefined	3	1.24		
Insufficient Authority/Actio	35	14.46		
Insufficient Decision-Makir Ability/Processes		10.3	33	
Insufficient Delegation of Authority	5	2.06		
Coordination Undefined. Insufficient Coordination A	mong		1.65	
Project StaffInsufficient Coordination A		9.09		
Government Agencies Insufficient Coordination B		2	9.09	
Government and Donors Inadequate/Incomplete Pro		14	5.78	
PlanningInadequate/Incomplete Mc		10.74		
EvaluationInadequate/Incomplete Da	. 3	1.24		
Collection/Reporting Inadequate/Incomplete		4.	95	
Communication/Dissemin Other	ation	7 1.65	2.89	
Insufficient Data	58	23.9	6	
Total Responses	242	100	0.00	
None	35			
Total Projects	277			

Table 22. Primary Development Management Problems: Financial and Commodities Management, by Frequency and Percentage

Financial Management Problem Financial Problems Undefine Long-Term Financial Planning Inadequate Operational Budge Insufficient Local Currency Insufficient Foreign Exchange Timing/Availability Accounting Information/Reporting Subtotal	ed 4 1.67 24 10.04 eting 16 6.69 7 2.92 2 0.83 7 2.92 21 8.78 6 2.51		
Commodity Management Problems Und Commodities Problems Und Long-Term Planning (Commodities and Availability (Commodities) and Warehousing Purchasing Procedures, Author Approval	lefined 1 0.41 dities) 4 1.67 nodities) 17 7.11 10 4.18 ority, 16 6.69 12 5.02 3 1.25		
Construction Management Prob			
OtherInsufficient Data			
Total Responses	239 100		
None	38		
Total Projects	. 277		
Table 23. Primary Management Problems: Human Resources Management, by Frequency and Percentage			
Problems	Frequency Percentage		
Beneficiaries Beneficiaries Undefined Participation in Planning/	6 2.44		

Implementation..... 6 2.44 Attitude Toward Project...... 27 11.02 Skills/Performance Enhancement........ 14 5.71 Subtotal..... (53) (21.63)Cadre Cadre -- Undefined...... 4 1.63 Understanding of Project Purpose...... 1 0.40 Availability and Project Turnover...... 23 9.38 8.16

Motivation/Attitude Toward Project Goals 5 2.04 Conditions of Employment
Managers/Leaders20.81Understanding of Project Purpose20.81Availability and Turnover31.22Competence/Experience62.44Motivation/Attitude Toward Project Goals52.04Conditions of Employment10.40Performance10.40Subtotal(20)(8.16)
Other Problems Other Human Resources Problems Undefined 1 Organization/Use of Internal Staff 0.40 Services
Quality Factors 1 0.40 Timeliness
Other
Total Responses
None

Table 24. Primary Development Management Problems: Contextual Factors, by Frequency and Percentage

Problem Frequency Percentage

Capabilities of Foreign Technicians	24	9.79
Donor Procedures Undefined	20	8.16
Donor Procedures Planning	6	2.44
Donor Procedures Implementation	10	4.08
Donor Procedures Finance	2	0.81
Relation of Donor Managers to		
Counterparts 4	1.63	
Sociocultural Factors	13	.87
Political Factors 8	3.26	
Economic Factors	8.	57
Basic Project Design/Complexity	18	7.34

Policy Differences During Implementation. 4 1.63 Geography/Climate in Project Area 17 6.93 Project Technology				
Total Responses				
None				
Total Projects 277				
Table 25. Purpose Compared to Life-of-Project Cost, by Frequency and Percentage				
Life-of-Project Cost (\$1,000s)				
0- 101- 501- 1,001- 2,001- 3,001- 4,001- Purpose 100 500 1,000 2,000 3,000 4,000 5,000				
Mixed Code Frequency 0 1 2 4 2 1 1 Percentage 0.00 0.36 0.72 1.44 0.72 0.36 0.36 Row % 0.00 5.88 11.76 23.53 11.76 5.88 5.88 Column % 0.00 1.72 5.13 8.33 6.67 6.25 5.26				
Food Supply Frequency 3 10 9 16 10 6 8 Percentage 1.08 3.61 3.25 5.78 3.61 2.17 2.89 Row % 3.61 12.05 10.84 19.28 12.05 7.23 9.64 Column % 30.00 17.24 23.08 33.33 33.33 37.50 42.11				
Rural Development Frequency 3 8 7 5 3 4 3 Percentage 1.08 2.89 2.53 1.81 1.08 1.44 1.08 Row % 7.69 20.51 17.95 12.82 7.69 10.26 7.69 Column % 30.00 13.79 17.95 10.42 10.00 25.00 15.79				
Nutrition Frequency 0 5 0 1 0 0 0 Percentage 0.00 1.81 0.00 0.36 0.00 0.00 0.00 Row % 0.00 83.33 0.00 16.67 0.00 0.00 0.00 Column % 0.00 8.62 0.00 2.08 0.00 0.00				
Population Frequency 0 0 2 4 2 0 0 Percentage 0.00 0.00 0.72 1.44 0.72 0.00 0.00 Row % 0.00 0.00 20.00 40.00 20.00 0.00				

Health

Frequency 0 6 5 7 5 Percentage 0.00 2.17 1.81 2.53 0.36 0.00 1.81 0.00 24.00 20.00 28.00 20.00 4.00 0.00 Column % 0.00 10.34 12.82 14.58 16.67 6.25

Education/Human Resources

Frequency 2 1 15 8 5.42 2.53 2.89 1.08 0.72 Percentage 0.36 1.08 2.04 30.61 14.29 16.33 6.12 4.08 6.12 Column % 10.00 25.86 17.95 16.67 10.00 12.50 15.79

Selected Development Activities

Frequency 2 1 2 1 11 5 3 Percentage 0.36 3.97 1.81 0.72 1.08 0.36 0.72 2.94 32.35 14.71 8.82 2.94 5.88 5.88 Column % 10.00 18.97 12.82 4.17 10.00 6.25 10.53

Special Assistance

Frequency 2 2 2 2 1 2 1 Percentage 0.72 0.72 0.72 0.36 0.72 0.36 0.72 14.29 14.29 14.29 7.14 14.29 7.14 14.29 Column % 20.00 3.45 5.13 2.08 6.67 6.25 10.53

Total Frequency 10 58 39 48 30 16
Percentage 3.61 20.94 14.08 17.33 10.83 5.78 6.86
Column % 100.00 100.00 100.00 100.00 100.00 100.00

Life-of-Project Cost (\$1,000s)

5,000- 6,001- 7,001- 8,001- 9,001- 10,001- Over Purpose 6,000 7,000 8,000 9,000 10,000 14,000 15,000 Total

Mixed Code

Frequency 1 0 0 1 17 Percentage 0.72 0.36 0.36 0.36 0.00 0.00 0.36 11.76 5.88 5.88 5.88 0.00 5.88 100.00 0.00 Column % 18.18 12.50 14.29 25.00 0.00 0.00 10.00

Food Supply

Frequency 2 2 6 83 3 3 1 Percentage 1.08 1.08 0.36 0.72 0.72 2.17 1.44 29.96 3.61 1.20 2.41 2.41 7.23 4.82 100.00 3.61 Column % 27.27 37.50 14.29 50.00 28.57 60.00 40.00

Rural Development

39 Frequency 2 1 0 0 Percentage 0.36 0.72 0.36 0.00 0.00 0.36 0.36 14.00 2.56 5.13 2.56 0.00 0.00 2.56 2.56 100.00 Column % 9.09 25.00 14.29 0.00 0.00 10.00 10.00

Nutrition

Frequency 0 0 0 0 0 0 0 6 Percentage 0.00 0.00 0.00 0.00 0.00 0.00 0.00 2.17 0.00 0.00 0.00 100.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 Column %

Population

Frequency 0 1 0 0 1 0 10 0 Percentage 0.00 0.36 0.00 0.00 0.00 0.36 0.00 3.61 Row % 0.00 10.00 0.00 0.00 0.00 10.00 0.00 100.00 Column % 0.00 12.50 0.00 0.00 0.00 10.00 0.00

Health

0 0 0 25 Frequency 0 0 0 1 0.00 0.00 0.00 0.36 Percentage 0.00 0.00 0.00 9.03 0.00 0.00 0.00 0.00 0.00 0.00 4.00 100.00 0.00 0.00 0.00 0.00 Column % 0.00 0.00 10.00

Education/Human Resources

Frequency 3 0 3 0 3 0 49 Percentage 1.08 0.00 1.08 0.00 1.08 0.36 0.00 17.69 Row % 6.12 0.00 6.12 0.00 6.12 2.04 0.00 100.00 Column % 27.27 0.00 42.86 0.00 42.86 10.00 0.00

Selected Development Activities

2 34 Frequency 2 1 1 1 1 1 0.72 12.27 0.36 0.36 Percentage 0.72 0.36 0.36 0.36 5.88 2.94 2.94 2.94 2.94 2.94 5.88 100.00 Column % 18.18 12.50 14.29 25.00 14.29 10.00 20.00

Special Assistance

Frequency 0 0 0 1 0 1 14 Percentage 0.00 0.00 0.00 0.00 0.36 0.00 0.36 5.05 0.00 0.00 0.00 7.14 0.00 7.14 100.00 0.00 0.00 0.00 0.00 14.29 Column % 0.00 0.00 10.00

Total

Frequency 11 8 7 4 7 10 10 277

Percentage 3.97 2.89 2.53 1.44 2.53 3.61 3.61 100.00

Column % 100.00 100.00 100.00 100.00 100.00 100.00

Degree of Success

Purpose I			omewhat essful Succ			Total Data	Responses
Nonea Frequency Percentage Row % Column %	(1) - - -	2 0.77 12.50 6.45	3 1.15 18.75 5.88	5 1.92 31.25 6.67	6 2.30 37.50 5.77	16 6.13 100.00	
Food Supply Frequency Percentage Row % Column %		12 4.60 15.58 38.71	24 9.20 31.17 47.06	15 5.75 19.48 20.00	26 9.96 33.77 25.00	77 29.50 100.00	
Rural Develor Frequency Percentage Row % Column %	(2)	8	5 1.92 13.51 9.80	13 4.98 35.14 17.33	11 4.21 29.73 10.58	37 14.18 100.00 -	
Nutrition Frequency Percentage Row % Column %		0 0.00 0.00 0.00	2 0.77 33.33 3.92	2 0.77 33.33 2.67	2 0.77 33.33 1.92	6 2.30 100.00	
Population Frequency Percentage Row % Column %	(1) - - -	3 1.15 33.33 9.68	1 0.38 11.11 1.96	5 1.92 55.56 6.67	0 0.00 0.00 0.00	9 3.45 100.00	
Health Frequency Percentage Row % Column %	(1) - - -	2 0.77 8.33 6.45	4 1.53 16.67 7.84	11 4.21 45.83 14.67	7 2.68 29.17 6.73	24 9.20 100.00	
Education/Ho Frequency Percentage Row % Column %	umar (2) - - -	n Resourc 3 1.15 6.38 9.68	es 8 3.07 17.02 15.69	13 4.98 27.66 17.33	23 8.81 48.94 22.12	47 18.01 100.00	

Selected Dev	/elop	ment Act	ivities			
Frequency	(3)	1	3	10	17	31
Percentage	-	0.38	1.15	3.83	6.51	11.88
Row %	-	3.23	9.68	32.26	54.84	100.00
Column %	-	3.23	5.88	13.33	16.35	-
Special Assis	stance	Э				
Frequency	0	0	1	1	12	14
Percentage	-	0.00	0.38	0.38	4.60	5.36
Row %	-	0.00	7.14	7.14	85.71	100.00
Column %	-	0.00	1.96	1.33	11.54	-
Total						
Frequency	(16)	31	51	75	104	261
Percentage	-	11.88	19.54	28.74	39.85	100.00
Column %		100.00	100.00	100.00	100.0	00 -

Table 27. Primary Project Target Compared to Success, by Frequency and Percentage

Degree of Success

	Not	Very		Insu	ıfficient	Total	
Target	Nonea	Succes	ssful	Succe	essfulb	Data	Responses
Nonea							
	(1)	0		2	0	2	
Frequency	(1)	0.00		76	00.0	0.76	
Percentage	-		400			• • • •	
Row %	-	0.00		0.00	00.0	100.0	10
Column %	-	-	1.	58	-	-	
Population a	t Large						
Frequency	(2)	1		4	11	16	
Percentage	(-)	0.38		1.53	4.21	6.13	}
Row %	_	6.25		.00	68.75	100.0	
Column %	_	3.23		3.17	10.58	-	,0
Coldilli 70		0.20	,	J. 17	10.50		
Agriculturalis	ts/Rural	Populat	ion				
Frequency	(3)	9		28	18	55	
Percentage	-	3.44	1	0.73	6.90	21.0)7
Row %	_	16.36		0.91	32.73	100.	
Column %	_	29.03	_	22.22	17.31		-
/ 0							

Business-persons/Professionals

Frequency Percentage Row % Column %	0 - - -	1 0.38 14.29 3.23	5 1.92 71.43 3.96	1 0.34 14.29 0.96	7 2.68 100.00
Students Frequency Percentage Row % Column %	(1) - - -	2 0.76 11.11 6.45	7 2.68 38.89 5.55	9 3.45 50.00 8.65	18 6.90 100.00
Women Frequency Percentage Row % Column %	0 -	0 0.00 0.00 0.00	4 1.53 57.14 3.17	3 1.15 42.86 2.88	7 2.68 100.00
Organization// Frequency Percentage Row % Column %	Associ 0 - - -	ation Cad 0 0.00 0.00 0.00	dre 1 0.38 100.00 0.79	0 0.00 0.00 0.00	1 0.38 100.00
Government A Frequency Percentage Row % Column %	Admini 0 - - -	0 0.00 0.00 0.00 0.00	0 0.00 0.00 0.00	1 0.38 100.00 0.96	1 0.38 100.00
Nongovernme Frequency Percentage Row % Column %	ent Adı (1) - - -	ministrato 0 0.00 0.00 0.00	5 1.92 100.00 3.96	0 0.00 0.00 0.00	5 1.92 100.00
Government Frequency Percentage Row % Column %	Techr (6) - - -	13 4.98 13.40 41.94	51 19.54 52.58 40.48	33 12.64 34.02 31.73	97 37.16 100.00 -
Nongovernme Frequency Percentage Row % Column %	ent T 0 - - -	echnical 1 0.38 33.33 3.23	1 0.38 33.33 0.79	1 0.38 33.33 0.96	3 1.14 100.00

Frequency Percentage Row % Column %	0 - - -	3 1.15 13.04 9.68	12 4.60 52.17 9.52	8 3.07 34.78 7.69	23 8.81 100.00
Other Organi	zations				
Frequency	0	1	0	0	1
Percentage	-	0.38	0.00	0.00	0.38
Row %	- '	100.00	0.00	0.00	100.00
Column %	-	3.23	0.00	0.00	-
Public Sector	Manac	iers			
Frequency	0	0	4	4	8
Percentage	-	0.00	1.53	1.53	3.07
Row %	-	0.00	50.00	50.00	100.00
Column %	-	0.00	3.17	3.85	-
Private Secto	r Mana	gers			
Frequency	(1)	0	2	1	3
Percentage	-	0.00	0.76	0.38	1.14
Row %	-	0.00	66.67	33.33	100.00
Column %	-	0.00	1.58	0.96	-
Insufficient D	ata				
Frequency	(1)	0	0	14	14
Percentage	-	0.00	0.00	5.41	5.36
Row %	-	0.00	0.00	100.00	-
Column %	-	0.00	0.00	13.46	-
Total					
Frequency	(16)	31	126	104	261
Percentage	-	11.87	48.27	39.84	100.00
Column %	100.00	100.0	00 100	.00 100	0.00 -

Table 28. Principal Level of Project Organizational Direction Compared to Success, by Frequency and Percentage

Degree of Success

	Not Ve	ery	Insufficient	Total Direction
Nonea	Successful	Successfulb	Data	Responses

[&]quot;Somewhat successful" and "successful" categories have been combined into one column.

Nonea Frequency Percentage Row % Column %	(2) - - -	0 - - -	1 38 100.00 .80	0 - - 1	1 - 00.00	
Formal Gover Frequency Percentage Row % Column %	nment 0 - - -	1 0.38 50.00 3.23	0 0.00 0.00 0.00	1 0.38 50.00 0.96	2 0.77 100.00	
National Gove Frequency Percentage Row % Column %	ernmei (5) - - -	nt 15 5.77 12.20 48.39	55 21.15 44.72 44.00	53 20.38 43.09 50.96	123 47.31 100.00	
Decentralized Frequency Percentage Row % Column %	0	nal Gove 3 1.15 42.86 9.68	ernment 3 1.15 42.86 2.40	1 0.38 14.29 0.96	7 2.69 100.00	
State/Province Frequency Percentage Row % Column %	ial Gov 0 - - -	vernmen 1 0.38 20.00 3.23	t 1 0.38 20.00 0.80	3 1.15 60.00 2.88	5 1.92 100.00	
Subprovince/I Frequency Percentage Row % Column %	(1)	pal Gove 1 0.38 33.33 3.23	ernment 2 0.77 66.67 1.60	0 0.00 0.00 0.00	3 1.15 100.00	
Parastatal Org Frequency Percentage Row % Column %	ganiza 0 - - -	tion 3 1.15 21.43 9.68	7 2.69 50.00 5.60	4 1.54 28.57 3.85	14 5.38 100.00	
Separate Auth Frequency Percentage Row % Column %	nority 0 - -	1 0.38 11.11 3.23	5 1.92 55.56 4.00	3 1.15 33.33 2.88	9 3.46 100.00	

University/Sch Frequency Percentage Row % Column %	(1) - 0. - 6.6	2 18 77 6.92 7 60.00 45 14.40	10 3.85 33.33 9.62	30 11.54 100.00
Bank Frequency Percentage Row % Column %	- 0.0	0 3 00 1.15 0 100.00 00 2.40	0 0.00 0.00 0.00	3 1.15 100.00
Indigenous PV Frequency Percentage Row % Column %	0 - 0.0 - 0.0	0 8 00 3.08 0 88.89 00 6.40	1 0.38 11.11 0.96	9 3.46 100.00
External PVO Frequency Percentage Row % Column %	- 8.5	3 18 15 6.92 7 51.43 68 14.40	14 5.38 40.00 13.46	35 13.46 100.00
Cooperative/As Frequency Percentage Row % Column %	(1) - 0.0 - 0.0	0 4 00 1.54	1 0.38 20.00 0.96	5 1.92 100.00
International P Frequency Percentage Row % Column %	0 - 0.0 - 0.0	0 1 00 0.38	1 0.38 50.00 0.96	2 0.77 100.00
Local Private S Frequency Percentage Row % Column %	0 - 0.0 - 0.0	0 0 00 0.00 0 0.00 00 0.00	1 0.38 100.00 0.96	1 0.38 100.00
Pastoral/Noma Frequency Percentage Row % Column %	idic Group (1) - 	0 0 	0 - 0.00 - 0.00	

Village/Settler Frequency Percentage Row % Column %	0	1 0.38 100.00 3.23	0 0.00 0.00 0.00	0 0.00 0.00 0.00	1 0.38 100.00 -
Insufficient Da	ata				
Frequency	(2)	0	0	11	11
Percentage	-	0.00	0.00	4.23	4.23
Row %	-	0.00	0.00	100.00	100.00
Column %	-	0.00	0.00	10.58	-
Other					
Frequency	(1)	0	0	0	0
Percentage	-	-	-	- (0.00
Row %	-	-	-	- 0.	.00
Column %	-	-	-	-	-
Total					
Frequency	(16)	31	126	104	261
Percentage	`-	11.87	48.27	39.84	100.00
Column %	100.0	0 100.00	100	0.00 10	00.00

Table 29. Primary Kind of Management Intervention Compared to Success, by Frequency and Percentage

Degree of Success

	Not Very	Insufficie	ent Total	l Kind
None	Successful	Successful	Data	Responses

Nonea					
Frequency	(3)	(5)	(45)	(49)	
Percentage	-	-	-	-	-
Row %	-	-	-		-
Column %	-	-	-	-	-

Structural/Organizational/Institutional

Structural/Org	anizatio	nal/Insti	tutional (G	General)	
Frequency	0	3	3	2	8

[&]quot;Somewhat successful" and "successful" categories have been combined into one column.

Percentage Row % Column %	- - -	1.85 37.50 11.54	1.85 37.50 3.70	1.23 25.00 3.64	4.94 100.00 -
Relation of Pr Frequency Percentage Row % Column %	oject 1 0 - -	to Higher A 0 0.00 0.00 0.00	Authorities 0 0.00 0.00 0.00	2 1.23 100.00 3.64	2 1.23 100.00
Relation of Pr Frequency Percentage Row % Column %	oject 1 0 - - -	o Benefic 0 0.00 0.00 0.00	iaries 5 3.09 83.33 6.17	1 0.62 16.67 1.82	6 3.70 100.00
Relation of Pr Frequency Percentage Row % Column %	oject 1 0 - - -	o Govern 0 0.00 0.00 0.00	ment Agen 0 0.00 0.00 0.00	cies 1 0.62 100.00 1.82	1 0.62 100.00
Nature of Proj Frequency Percentage Row % Column %	ect S(6) - - -	upport Act 15 9.26 14.56 57.69	52 32.10 50.49 64.20	36 22.22 34.95 65.45	103 63.58 100.00
Relation of Pr Frequency Percentage Row % Column %	oject 1 0 - - -	to Traditio 1 0.62 33.33 3.85	nal Structu 2 1.23 66.67 2.47	res 0 0.00 0.00 0.00	3 1.85 100.00
Relation of Pr Frequency Percentage Row % Column %	oject 1 0 - - -	to Traditio 0 0.00 0.00 0.00	nal Structu 1 0.62 100.00 1.23	res 0 0.00 0.00 0.00	1 0.62 100.00

Improvements in Administrative Processes

Improvements in Administrative Processes (General)							
Frequency	0	2	3	2	7		
Percentage	-	1.23	1.85	1.23	4.32		
Row %	-	28.57	42.86	28.57	100.00		
Column %	-	7.69	3.70	3.64	-		

Monitoring/Evaluation	า
-----------------------	---

Frequency	0	0	1	1	2
Percentage	-	0.00	0.62	0.62	1.23
Row %	-	0.00	50.00	50.00	100.00
Column %	-	0.00	1.23	1.82	-

Improved Financial and Commodity Management

Improved Fina	ncial	and Com	modity Mar	nagement	
Frequency	0	0	4	1	5
Percentage	-	0.00	2.47	0.62	3.09
Row %	-	0.00	80.00	20.00	100.00
Column %	-	0.00	4.94	1.82	-
Financial Man	agem	ent			
Frequency	0	0	3	0	3
Percentage	-	0.00	1.85	0.00	1.85
Row %	-	0.00	100.00	00.00	100.00
Column %	-	0.00	3.70	00.00	-

Improved Human Resources Management

Human Resou	ırces l	Managem	ent (Gene	ral)	
Frequency	0	ŏ	`o	['] 2	2
Percentage	-	0.00	0.00	1.23	1.23
Row %	-	0.00	0.00	100.00	100.00
Column %	-	0.00	0.00	3.64	-
Beneficiaries					
Frequency	0	0	1	0	1
Percentage	-	0.00	0.62	0.00	0.62
Row %	-	0.00	100.00	0.00	100.00
Column %	-	0.00	1.23	0.00	-
Cadre					
Frequency	0	0	1	1	2
Percentage	-	0.00	0.62	0.62	1.23
Row %	-	0.00	50.00	50.00	100.00
Column %	-	0.00	1.23	1.82	-
Managore and	LLood	ore			
Managers and Frequency	0	0	1	0	1
Percentage	-	0.00	0.62	0.00	0.62
Row %	_	0.00	100.00	0.00	100.00
Column %	_	0.00	1.23	0.00	-

Other Human Resources								
Frequency	0	1	0	0	1			
Percentage	-	0.62	0.00	0.00	0.62			
Row %	-	100.00	0.00	0.00	100.00			
Column %	-	3.85	0.00	0.00	-			

Contextual Factors Related to Management

Capabilities of Frequency Percentage Row % Column %	0	gn Techni 1 0.62 100.00 3.85	0 0.00 0.00 0.00 0.00	0 0.00 0.00 0.00	1 0.62 100.00
Sociocultural I Frequency Percentage Row % Column %	Factors 0 - - -	0 0.00 0.00 0.00	0 0.00 0.00 0.00	0 0.62 100.00 1.82	1 100.00
Political Factor Frequency Percentage Row % Column %	0 -	1 0.62 100.00 3.85	0 0.00 0.00 0.00	0 0.00 0.00 0.00	1 0.62 100.00 -
Insufficient Da Frequency Percentage Row % Column %	ata (6) - - -	1 0.62 16.67 3.85	2 1.23 33.33 2.47	3 1.85 50.00 5.45	6 3.70 100.00
Other Frequency Percentage Row % Column %	(1) - - -	1 0.62 20.00 3.85	2 1.23 40.00 2.47	2 1.23 40.00 3.64	5 100.00 - -
Total Frequency Percentage	- -	26 16.05	81 50.00	55 33.95	162 100.00

Not included in total responses; total projects remain at 277.

[&]quot;Somewhat successful" and "successful" categories have been combined into

one column.

Table 30. Primary Type of Management Intervention Compared to Success, by Frequency and Percentage

Degree of Success

Туре		Very Successf	_	ufficient essfulb	Total Data	Responses
Nonea Frequency Percentage Row % Column %	(5) - - -	(4) - - -	(44) - - -	(52) - - -	- - -	
Technical As Frequency Percentage Row % Column %	ssistance (6) - - -	9.32 15.96 55.56	54 33.54 57.45 65.85	25 15.53 26.60 48.08	94 58.3 100.0	
Training Frequency Percentage Row % Column %	(4) - - -	10 6.21 18.18 37.04	24 14.91 43.64 29.27	21 13.04 38.18 40.38	55 34.1 100.0	
Direct Mana Frequency Percentage Row % Column %	0 -	1 0.62 33.33 3.70	1 0.62 33.33 1.22	1 0.62 33.33 1.92	3 1.86 100.0	00
Financial Tra Frequency Percentage Row % Column %	ansfer 0 - -	0 0.00 0.00 0.00	0 0.00 0.00 0.00	1 0.62 100.00 1.92	1 0.62 100.0	0
Other Frequency Percentage Row % Column %	0 - - -	0 0.00 0.00 0.00	2 1.24 66.67 2.44	1 0.62 33.33 1.92	3 1.86 100.0	0

Insufficient Data

Frequency	(1)	1	1	3	5
Percentage	-	0.62	0.62	1.86	3.11
Row %	-	20.00	20.00	60.00	100.00
Column %	-	3.70	1.22	5.77	-
Total (16)				
Frequency	-	27	82	52	161
Percentage	-	16.77	50.93	32.30	100.00
Column %	100.0	0.000	0 100.	00 100	.00 -

Table 31. Enhancement/Training Skill Area Compared to Success, by Frequency and Percentage

Degree of Success

	Not \	/ery	Insu	fficient	Total	
Skill Area	Nonea	Successfu	I Succe	essfulb	Data	Responses
Nonea						
Frequency	(4)	(4)	(46)	(53)	-	
Percentage	-	-	-	- '	-	
Row %	-		-	-	-	
Column %	-	-	-	-	-	
Structural/Org	ganizatio	nal Manag	ement			
Frequency	0	0	2	0	2	
Percentage	_	0.00	1.27	0.00	1.27	
Row %	-	0.00 10	00.00	0.00	100.00)
Column %	-	0.00	2.50	0.00	-	
Administrativ	e Manac	ement				
Frequency	0	0	3	1	4	
Percentage	-	0.00	1.90	0.63	2.53	
Row %	-	0.00 7	5.00	25.00	100.00)
Column %	-	0.00	3.75	1.96	-	
Financial/Cor	nmoditie	es Managen	nent			
Frequency	(1)	2	15	2	19	
Percentage	-	1.27	9.49	1.27	12.03	
Row %	- 1		78.95	10.53	100.0	
Column %	-	7.41	18.75	3.92	-	

[&]quot;Somewhat successful" and "successful" categories have been combined into one column.

Human Resou Frequency Percentage Row % Column %	urces M (2) - - -	lanageme 0 0.00 0.00 0.00	ent 0 0.00 0.00 0.00	1 0.63 100.00 1.96	1 0.63 100.00
Contextual Fa Frequency Percentage Row % Column %	(5) -	Related to 21 13.29 20.79 77.78	Managem 48 30.38 47.52 60.00	ent 32 20.25 31.68 62.75	101 63.92 100.00
General or Mu Frequency Percentage Row % Column %	ultiple A (1) - - -	Area Man 1 0.63 6.67 3.70	agement 10 6.33 66.67 12.50	4 2.53 26.67 7.84	15 9.49 100.00 -
Insufficient Da Frequency Percentage Row % Column %	(3) - - -	2 1.27 15.38 7.41	2 1.27 15.38 2.50	9 5.70 69.23 17.65	13 8.23 100.00
Other Frequency Percentage Row % Column % 00 3.92	0 -	1 0.63 33.33 3.70	0 0.00 0.00 0.	2 1.27 66.67	3 1.90 100.00
Total Frequency Percentage Column %	(16) - 100.0	27 17.09 0 100.0	80 50.63 00 100.	51 32.28 00 100	158 100.00

Table 32. Enhancement/Training Recipients Compared to Success, by Frequency and Percentage

Degree of Success

	Not Very		Total	
Recipients	Nonea Successful	Successfulb	Data	Responses

[&]quot;Somewhat successful" and "successful" categories have been combined into one column.

Nonea Frequency Percentage Row %	(5) - -	(5) - -	(46) -	(53) - 	- -
Column %	-	-	-	-	-
Beneficiaries/ Frequency Percentage Row % Column %	(2)	I Public 6 3.82 25.00 23.08	13 8.28 54.17 16.25	5 3.18 20.83 9.80	24 15.29 100.00 -
Bureaucrats/A Frequency Percentage Row % Column %	(6) -	18 18 11.46 15.52 69.23	63 40.13 54.31 78.75	35 22.29 30.17 68.63	116 73.89 100.00 -
Managers/Lea Frequency Percentage Row % Column %	aders 0 - -	0 0.00 0.00 0.00	3 1.91 50.00 3.75	3 1.91 50.00 5.88	6 3.82 100.00
Insufficient Da Frequency Percentage Row % Column %	(2)	1 0.64 12.50 3.85	1 0.64 12.50 1.25	6 3.82 75.00 11.76	8 5.10 100.00 -
Other Frequency Percentage Row % Column %	(1) - - ;	1 0.64 33.33 3.85	0 0.00 0.00 0.00	2 1.27 66.67 3.92	3 1.91 100.00
Total Frequency Percentage Column %	(16) - 100.00	27 17.09) 100.0	80 50.96 00 100.0	51 32.48 00 100	157 100.00 .00 -

[&]quot;Somewhat successful" and "successful" categories have been combined into one column.

APPENDIX A

LIST OF PROJECTS IN CASE SURVEY

Country Ended	Project No.	FY FY Project Title Began
Djibouti	6030001 6030003	Water Resources and Soils Analysis 79 83 Fisheries Development I 79 83
Zambia	6110202 (P\	2 Trng for Women Dev-Overseas Ed Fund (O) 79 82
Malawi	6120054	Bunda Agricultural College 76 82
Zimbabv	ve 61302 6130203 6130204	01Rural Health Services8081Zimbabwe Labor Development8082Science and Technology Cooperation8083
Kenya	6150159 6150160 6150161 6150162 6150164 6150170 6150171 6150173 6150174 6150179 6150184 6150185 6150202 6150203 6150208 6150209 6150214	Non-formal Education and Training 77 79 Scholarship Coordination 67 75 Population Dynamics 72 78 Vihiga Rural Development 71 78 Agriculture Credit 71 80 Kenya National Youth Service 70 75 National Range-Ranch Development 72 82 University of Nairobi Veterinary 71 80 Opportunities Industrial Center 73 76 Livestock Development 74 80 Family Planning 75 81 Rural Planning 76 81 Marginal Semi-Arid Lands Development 75 80 CARE Water Development 75 77 Roads Gravelling 77 83 Agriculture Sector Loan I 75 80 Rural Blindness Prevention (PVO) 76 80 Rural Enterprise Development 77 81 Kibwezi Primary Health Care (PVO) 79 82 Increase Employment Income Prod (OPG) 78 82 Kitui Primary Health Care (PVO) 79 83 Savings Union Support (OPG) 80 82 Rural Blindness Prevention II 80 83 Small Business Development (OPG) 82 83 Law in Development (PVO) 80 83 Technological Training 81 83
Uganda	617000 6170006 6170011 6170012 6170019	0 Technical Support 61 78 Agricultural Cooperatives 58 75 Secondary Girls Schools 62 75 Agricultural Extension 63 75 Institute of Public Administration 65 76

	6170023	Agriculture Education 74 77
	6170052	Livestock Production 71 75
	6170057	Training in MCH and Family Planning 70 75
	6170060	Graduate Agriculture Faculty 71 76
	6170102	Food Production Support 81 83
	0170102	Toda Froduction Capport
Nigeria	6200000	Technical Support 60 77
J	6200214	Pub Lib Ser Training & Staff Support 59 79
	6200602	University of Nigeria 60 76
	6200710	Northern Nigeria Teacher Education 64 75
	6200719	Calabar-Ikom Road 63 76
	6200713	Ibadan Water Supply 63 75
	6200730	Fed Advanced Teachers College 64 76
	6200735	PH Comprehensive Secondary School 64 77
	6200740	Zaria Institution Admin Ahmadu Bello
	Un	
	6200742	Faculty of Ag Univ of IFE 65 77
	6200743	Ag and Vet Medicine Ahmadu Bello Univ 65 77
	6200788	Institute of Educ Ahmadu Bello Univ 71 77
	6200789	Family Health Training 73 78
	6200792	Adv Professional Studies of Univ of IFE 71 78
	6200798	Food Crop Production 71 79
	6200802	Opportunity Industrialization 70 77
	6200817	Veterinary Faculty Ahmadu Bello Univ 71 79
Tanzani	a 621000	00 Malaria Control (Zanzibar) 60 75
	6210050	Technical Education 64 75
	6210064	Economic and Engineering Survey 64 75
	6210065	Educ Materials & Advisory Service 65 75
	6210081	Tan Zam Highway 70 77
	6210092	Seed Multiplication and Distribution 70 82
	6210093	Masai Livestock & Range Management 70 81
	6210098	Mgt Engineering Services 69 75
	6210099	Agriculture Marketing Development 71 80
	6210101	Agricultural Materials & Services 69 78
	6210103	Agriculture Project Support 71 77
	6210107	Agricultural Research 70 83
	6210110	Highway Maintenance & Organization 70 75
	6210117	Agricultural Credit 74 82
	6210118	Tsetse Fly Eradication 71 77
	6210121	Manpower Training Program for MCH Aides 73 82
	6210122	Livestock Marketing and Development 73 82
	6210129	Dairy Production Assistance (PVO) 75 78
	6210133	Agriculture Sector Loan I 75 76
	6210138	Hanang District Health (PVO) 77 82
	6210139	Primary Schools (PVO) 76 80
	6210142	Agricultural Projects Support 73 78
	6210143	Arusha Regional Planning and Village Dev 78 83
	6210147	Cancer Control Codel (PVO) 78 83
	6210154	Continuing Educ for Health Workers (PVO) 78 83
	6210156	Farming Systems Research 82 83
	6210162	Arusha Women's Participation in Dev 79 83
	6210167	Mbugwe Division Water Supply 81 82
	6210168	Kisongo Water Catch Development 81 83
	6210170	Masai Dist Village Water & Transp Dev 81 82
	32.0170	

Camero	on 63100	North Cameroon Seed Multiplication 76 83
	6310002	Centers for Training Farm Families
	(P\	VO) 77 82
	6310003	Cameroon Low-Income Housing 76 80
	6310009	Practical Training in Health Education 77 82
	6310010	North Cameroon Pilot-Comm Dev Fndtn
	(P\	VO) 77 82
	6310011	Transcameroon Railroad III 78 81
	6310012	Mandara Mountains Water Resources 79 82
	6310017	National Planning for Community Dev 79 82
	6310018	Mile 47Mamfe Road 66 75
	6310019	Transcameroon Railway 75 75
	6310034	Training for Small Business (PVO) 80 82
	6310040	Nutrition Advisory Services 79 82
	6310201	North Cameroon Rural Health Educ (PVO) 75 82
Loootho	622002	Couthorn Africa Day Darsonnal & Trng. 72 00
Lesotho	6320030	•
	6320031	Thaba Bosiu Rural Development 73 80
	6320048	Land and Water Resources Development 74 82
	6320064	Lesotho Agricultural Analysis 77 81
	6320066	Nutrition Planning and Research (PVO) 76 80
	6320089	Low Cost Bldg Materials Production 77 81
	6320209	Commodity Worshausing (PVO) 78 81
	6320210 6320211	Commodity Warehousing (PVO) 78 81 Weaving Training (PVO) 79 81
	6320211	3 3 7
	0320217	Opportunities Indust Center (PVO) 80 83
Botswan	a 633000	06 Botswana-Zambia Road 72 79
Dotowar	6330015	Range Management and Livestock Dev 73 82
	6330030	Southern Africa Dev Personnel and Trng 72 80
	6330032	Maternal Child Health/Family Planning 72 80
	6330056	Botswana Crop Production 76 82
	6330059	Botswana Rural Manpower Development 75 78
	6330069	Southern Africa Manpower Development 78 83
	6330073	Transport Sector 79 83
	6330084	Environmental Sanitation 79 82
	6330092	Self-Help Housing Development (PVO) 77 83
	6330095	National Migration Study 77 82
	6330102	UNHCR Trust Fund for Student Refugees 77 81
	6330212	Rural Enterprise Extension Serv (PVO) 78 82
	6330215	Horticultural Development (PVO) 78 83
	6330231	Botswana Workforce and Skills Training 82 82
		_
Gambia		,
	6350215	Training for Development 80 82
	6350217	Integrated Rural Development (PVO) 81 83
	6360017	Adaptive Crop Research and Extension 68 80
0: .	00004	04 04 DE D. 1 D. 1 (D.10)
Sierra L	eone 63601	
	6360108	Increasing Revenue for Development I 78 83
	6360111	Rural Roads II CARE (PVO) 78 80
	6360112	Cooperative Credit Society-CUNA (PVO) 79 83
	6360126	CARE Rural Penetration Roads 75 77
	6360168	OICI Vocational Training I 79 82
Ghana	641000	0 Program Development Services 57 78
		5

	6410031 6410041 6410048 6410055 6410062 6410063 6410066 6410067 6410069 6410070 6410072 6410073 6410074 6410075 6410077 6410083 6410087 6410095 6410101	Volta River Authority Faculty of Agriculture Univ of Ghana 66 76 National Agricultural Planning 68 77 Danfa Rural Health Planning 69 81 Economic Development Management 71 79 Opportunities Industrialization 70 Population Program Support 71 82 Public Safety 71 Managed Input Delivery/Ag Services I 76 Managed Input Delivery/Ag Services I 76 Management Rural Health Services 74 81 Development Applications of Science 75 80 Agricultural Management Development 75 82 Farmers Assoc/Agri-Business (PVO) 77 82 District Planning & Rural Development 75 77 Economic & Rural Development Management 77 83 Women in Development 75 Frograms in Population Dynamics 77 81 Community Dev Staff Training (PVO) 77 79 Selected Day Pro Took Support 74 76
	6410996 6410999	Selected Dev Pro Tech Support 74 76 Food and Nutrition Tech Support 74 76
Swazilar	nd 645000 6450024 6450030 6450055	Swaziland Curriculum Development 72 78 Small Farmer Agriculture Credit 71 79 Southern Africa Dev Personnel and Trng 72 80 Cooperatives and Marketing 76 82
Somalia	649003 6490036 6490038 6490103 6490117 6490122 6490123	5 Chismaio Port 61 75 National Teachers Education Center 63 75 Agricultural Services 62 75 Kurtunwarre Settlement Program 79 82 Grain Transport Grant 80 81 CDA Forestry Phase IRefugee Areas 83 83 Refugee Self-Reliance 83 83
Sudan	6500010 6500019 6500025 (PV 6500026 6500035 6500045 6500046 6500050 6500063 6500100 6500103	Southern Primary Health Care 78 83 Abyei Integrated Rural Development 78 81 VO) Wadi Halfa Community Development 78 82 Yambio Agricultural Research (OPG) 79 83 Petroleum Training 80 81 Rural Gum Arabic Reforestation 80 81 Southern Ag Development Phase I 82 83 Port Sudan Refugee Water Supply 81 83 Model Family Planning Program (PVO) 82 83 Sudan-Rahad Project 73 79 Agriculture and Natural Resources (PVO) 76 78
Cape Ve	erde 65500 6550002 6550003 6550004 6550009	001 Rural Works-Disaster Relief 75 82 Rural Works (Soil Water) 78 80 Tarrafal Water Resources 77 83 Mindelo Desalination 77 83 Watershed Management-Soil Conservation 79 83

Guinea Bissau 6570 6570006	0003 Primary Teacher Training 77 82 Small-Scale Fisheries 79 83
Zaire 6600000 6600014 6600025 6600032 6600048 6600050 6600053 6600054 6600055 6600056 6600057 6600058 6600060 6600062 6600067 6600071 6600075 6600081	Water Transport Improvements Agricultural Marketing Support Loan 68 75 Transport Sector 70 82 Road Transport 71 77 Maternal & Child Health/Family Planning 72 80 Planning and Management Services 72 78 Transportation 73 77 Inland Waterways 75 80 Nutrition Planning 75 81 Fisheries Cooperative Expansion 77 77 Health Systems Development 76 82 Endemic & Communicable Disease Control 76 83 Feasibility Studies 75 77 Feasibility Study 75 77 Basic Family Health Services 80 82 Erts/Zaire 77 81 Cedeco (PVO-OPG) 77 81 Karawa (PVO-OPG) 78 81
6600082 Seychelles 66200 6620003	Imeloko (PVO-OPG) 78 81 02 Food Crop Research 79 82 Agriculture Sector Development 82 82
Ethiopia 6630006 6630006 6630110 630111 630112 6630136 6630138 6630147 6630153 6630157 6630158 6630159 6630160 6630161 6630162 6630166 6630167 6630172 6630175 6630175 6630179 6630179 6630180 6630183 6630184	Malaria Control 58 80 Civil Aviation Improvement 69 75 Agricultural Advisory Services 64 76 Borona Picot Range Development 65 75 Economic and Financial Planning 65 77 University College of Education 60 75 University General Support 60 80 Haile Selassie University Expansion 70 75 Customs Administration 68 77 Feasibility Studies 71 78 Development Agriculture Sector 70 75 Government Budgetary Practices 69 75 Shashemanne Agricultural Development 70 76 Highway Equipment Repair Facility 70 75 Export Promotion and Investment 69 75 Ada District Development 77 79 Pulses Diversification and Improvement 74 80 Rural Agricultural Development 72 79 Agriculture Sector Planning 73 78 Opportunities Industrialization 73 78 Fifth Intercity Highways Project 73 79 Agricultural Sector Loan IV 75 76 Upper Didesa Development 78 79 Integrated Family Life Education (PVO) 76 77 Manpower Assistance 75 77 Drought Field Communications 75 77 Christian Relief Committee 75 77

	6630186 6630187 6630210 6630211 6630213 6630214 6630215 6630220 6630228 6630229	R & R Commission of Ethiopia 75 76 Drought Recovery and Rehabilitation 76 80 Southern Gemu Gofa Rehab Phase I 77 78 International Disaster Seminar 77 77 Integrated Family LifeWorld EDCTN (PVO)78 82 Micro Regional, Rural Dev Ort (PVO) 78 79 Inland Transportation 77 78 Seed/Oxen/Tool Replacement Fund 78 78 Spa-Planning Assistance 78 79 Seventh Day Adventist (Proj) 78 78
Liberia	6690000 6690027 6690054 6690081 6690107 6690110 6690117 6690122 6690123 6690124 6690125 6690127 6690131 6690141 6690142 6690143 6690145 6690145 6690157 6690159 6690160 6690165 6690169 6690177 6690179	Technical Support 60 75 Public Safety 60 75 National Medical Center 60 78 Construct Access Road 69 75 Airport Improvement 69 77 Maternal & Child Health Training 68 76 Telecommunications Expansion 71 78 Rural Access Roads II 72 79 Highway Maintenance Equipment 73 76 Institute of Public Administration 72 78 Agriculture Program Development 72 79 Civil Service Development 74 79 Lofa County Rural Health 75 79 Agricultural Cooperative Development 77 82 Vocational Training 78 82 Rural Roads Phase III 77 82 Agricultural Training YMCA of US (PVO)77 79 Upper Lofa County Rural Development 75 81 Road Maintenance Equipment 75 79 Agricultural Credit Bank 79 82 Low-Income Housing Phase I 78 83 Nimba County Entrepreneurial Dev (PVO) 78 82 Hand Dug Wells 78 81 Navigational Aids at Principal Airports 79 89 Youth On-the-Job Training 79 83 Primary Health Care 83 83 Medical Equipment and Supplies 80 82 Program Grant II 80 80 Program Grant III 81 81 Program Grant V 83 83
C.A.R.	6760001 6760002 6760004 6760202	Seed Production Center 76 80 Ouham Province Rural Health 76 80 Fish Culture Extension 77 80 Central African Rep-Rural Village Wells 75 80
Chad	6770001 6770002 6770004 6770005 6770008 6770009 6770014 6770020	Lake Chad Irrigated Agriculture 77 81 Agriculture Institutional Development 78 83 Rural Health Planning and Management 78 81 Comprehensive Human Resources Dev 78 81 CARE Acacia Albida Expansion (PVO) 78 79 Irrigated Crop Production 76 80 Crop/Prod/Res/Seed/Multi/Grain Market 78 83 CARE Rural Family Grain Storage (PVO) 77 79

	6770021 6770022 6770023	Rural School Construction (PVO) 78 79 Rural Sanitary Water 78 83 CARE Food Delivery and Rural Works (PVO) 78 80
	6770032	Chad Road Maintenance 78 83
	6770033	Emergency Livestock Vaccination Campaign 78 79
	6770201	Chad Range and Livestock Development 78 80
Congo I	Basin 6790 6800207 (P	0005 Nutrition Education Dev & Training (PVO) 80 83 Soya Protn/Nutrtn-Catholic RIf Serv VO) 79 83
Maurita		• • • • • • • • • • • • • • • • • • • •
	6820202	Rural Medical Assistance 79 83
	6820204	•
	6820205	
	6820211 (R	Rural Assessment/Manpower Services ams) 78 81
	6820214	Rural Roads Improvement 82 83
	6820226	Small Irrigated Perimeters (PVO) 81 82
Niger	6830025	Niger River Bridge 64 75
	6830180	Road Maintenance 65 79
	6830201	Niger Cereals Production 74 82
	6830202	Niger Range and Livestock Management 76 82
	6830204	Entente Livestock II 76 80
	6830205	Niamey Department Rural Development 77 81
	6830214	Basic Health Services Delivery (PVO) 76 81
	6830224	Niger Shelter Sector Planning 78 83
	6830228	Rural Integrated Agricultural Dev (PVO) 78 81
	6830235	Niger Solar Energy 78 81
	6830706	Fada Ngourma Road Design Study 73 76
	6830708	Entente Spare Parts Grant 71 76
	6830915	Niger River Basin Development 76 79
Senega	d 685020	01 Cereals Production I 75 79
	6850209	Grain Storage 77 83
	6850239	Caritas Village Development (AIP) 79 82
	6850240	Lowland Fisheries (AIP) 79 82
	6850241	Support to Enea (AIP) 79 81
	6850243	Africare Forestry (PVO) 80 83
	6850247	Africare/PC Village Woodlots (PVO) 80 83
	6850937	Renewable AID Energy 79 83
Upper \	/olta 68602	
	6860202	Seed Multiplication 74 81
	6860203	Village Livestock Development 76 81
	6860211	Strengthening Women's Roles in Dev 77 82
	6860212	Oncho Freed Area Village Development 78 82
	6860215	Eastern Ord Rural Roads 77 82
	6860219	Rural Enterprise Development (PVO) 77 81
	6860220	Dori Integrated Rural Development (PVO) 76 80
Madaga	ascar 6870 6870035	77 TelecommunicationsPhase II 73 77
Mali	6880001	Teachers Training College 61 77

	6880002	Central Veterinary Laboratory		68	77		
	6880201	Mali Livestock Development		74	80		
	6880202	Operation MilsPhase II	7	6 8	3		
	6880203	Livestock Sector I	75	83			
	6880204	Rural Works	77	82			
	6680206	Action Riz-Sorgho	76				
	6680209	Community Dev Program for \	Nome	n (PV	O) 7	7	79
	6680212	Kayes-Nioro Road	80	•			
	6680213	Action Ble	78	83			
	6680219	Semi-Arid Tropics Research		79	81		
	6680220	San Pilot Fish Production (PV	O)	79	82		
	6680222	Higher Education Training Col	lege	79	82		
	6680224	Rural Water Improvement (PV	/O)	8	0 8	2	
Togo	6930213			78	83		
	6930220	Togo Credit UnionsCUNA (P	VO)	8	8 08	33	
	6930222	Togo Ag Training/Extension S	upport	(PVC) 82	83	
Burundi	6950108	Rural Road (Route 84)		80	83		
Rwanda	696010	O Food Storage and Marketi	ina		75	82	
rwanua		00 Food Storage and Marketi Reduction of Food Wastage	iiig	75	76	02	
	6960101	•		_			
	6960103	Farm Hand Tools (PVO)	· (O)	78	82		
	6960108	Cooperative Grain Storage (P	VO)	78	81	1	

COCCOCC Control Materias and Jakanatan

APPENDIX B

CASE SURVEY QUESTIONNAIRE

00 77

1. BACKGROUND PROJECT DATA (a) (b) (c) (d) (e) (f)

2. PROJECT TARGET

Primary ³ ³ Secondary ³

3. PRINCIPAL ORGANIZATIONAL DIRECTION

Primary ³ ³ Comments: Secondary ³

4. DEVELOPMENT MANAGEMENT ENHANCEMENT INTERVENTION

(a) (b) (c) (d)

3 Kind 3 Type 3 Success 3 Doc 3

Primary 3 3 3 3 Other/Comments:

Other 3 3 3 3 3 3

Other 3 3 3 3 3 3

Other 3 3 3 3 3 3

5. ENHANCEMENT/TRAINING COMPONENT

(b) (d) (c) (e) ³ Method ³ Skill Area ³ Location ³ Duration ³ Recipients ³ 3 3 Primary ³ 3 3 3 3 3 3 Other Other 3 3 Other

6. PROJECT ASSESSMENT

(a) (b)

3 Document 3 Success 3

3 3 Comments:
3 3 3
3 3
3 3 3
3 3 3
3 3 3
3 3 3

7. DEVELOPMENT MANAGEMENT PROBLEMS

(a) (b) (c) (d) ³ Structural ³ Administ ³ Financial ³ Hum Res ³ Context ³ 3 3 3 3 33 33 3 3 3 3 3 3 3 3 Primary 3 3 3 3 3 3 3 3 3 Other 3 3 Other

8. LESSONS LEARNED/COMMENTS

APPENDIX C

CODING INSTRUCTIONS FOR DEVELOPMENT MANAGEMENT CASE SURVEY

1. BACKGROUND PROJECT DATA

- a. Country. Seven-digit country/project code.
- Start. Final two digits of the year the project was initiated.
- End. Final two digits of the year the project was terminated.
- d. Code. Four-digit PPC functional subcategory code.
- e. LOP Cost. Life of project cost in thousands of dollars.
- f. g. h. Purpose Code, Technical Code, Coder Identification

2. PROJECT TARGET

The people or groups directly targeted to receive project benefits or services; the people or groups directly affected by or participating in the project. Select no more than one primary target group and one secondary target group (if applicable) from the following categories:

- 10. Population at Large (or not otherwise identified)
 - 11. Agriculturalists, Herders, and Rural Populations
 - 12. Businessmen and Other Professionals
 - 13. Students
 - 14. Women
- 20. Organization/Association Cadre (undefined or multiple)
 - 21. Government -- administrators
 - 22. Nongovernment -- administrators
 - 23. Government -- technical and others
 - 24. Nongovernment -- technical and others
 - 25. Faculty
- Senior Managers, Executives, and Leaders (undefined or multiple)
 - 31. Public sector managers and leaders
 - 32. Private sector managers and leaders

3. PRINCIPAL ORGANIZATIONAL DIRECTION

The primary level at which the project is managed and at which responsibility for everyday planning and implementation is lodged, as evidenced in the project abstract or logframe. Select only one from the following categories:

- 10. Formal Government (undefined or multiple level)
 - 11. National Government. A centralized agency, bureau, or office of the host country government
 - Decentralized National Government. A regional or local branch, office, or unit of a national government agency
 - State/Provincial Government. An agency, bureau, or office of a host country state or provincial government
 - Subprovince/Municipal Government. An agency, bureau, or office of a host country local or municipal government
- 20. Semi-Government (undefined or multiple)
 - 21. Parastatal Organization. A quasi-independent private corporation/organization set up under the auspices (and general direction) of the host country government (includes marketing boards and government corporations)
 - 22. Separate Authority. A special public body governmental organization established by the host

- country and a donor to administer a project
- 23. University/School/Institute
- 24. Bank
- 30. Semi-Private (undefined or multiple)
 - 31. Indigenous PVO. A private voluntary organization that is indigenous to the host country
 - 32. External PVO. A private voluntary organization that is external or international in scope (e.g., CARE)
 - 33. Cooperative/Association. A voluntary organization established to support the needs or interests of individuals or groups with particular common interests or in a particular field (e.g., credit cooperatives, farm worker organizations)
- 40. Private Sector (undefined or multiple)
 - 41. International Private Sector. A private firm that operates in the host country, but that is head-quartered externally and that is international in scope
 - 42. National Private Sector. A private firm that is indigenous to the host country, but that is national or international in scope
 - 43. Local Private Sector. A private firm that is indigenous to the host country and is local in scope
 - 50. Traditional Groups (undefined or multiple)
 - 51. Pastoral/Nomadic Groups. A traditional group that is not geographically fixed (e.g., a herding camp)
 - 52. Village/Settlements. A traditional grouping that is geographically based, a community
 - 53. Household/Family. Minimal production/consumption units
- 98. Insufficient Data
- 99. Other. (other primary levels of direction, not listed above; please delineate in comments)

4. DEVELOPMENT MANAGEMENT ENHANCEMENT INTERVENTION

A project output intended to improve the implementation, administration, or management of development projects, coded by kind of management improvement, type of intervention provided, degree of success, and source of information on success

- a. Kind (of management improvement). The functional area of management that the intervention seeks to improve
 - 01. None. The project did not have a specifically identified management development intervention (IF

NONE, GO TO QUESTION 6)

- Structural/Organizational/Institutional Improvements. Improvements in the design or organization of a management system
 - 11. Relation of Project to Higher Authorities
 - 12. Relation of Project to Beneficiaries
 - 13. Relation of Project to Government Agencies
 - 14. Nature of Project Support Services
 - 15. Relation of Project to Traditional Structures
 - 16. Relation of Project to Donors
 - 17. Continuing Host Government Support After Project Termination
 - 19. Other Organizational or Structural
- Improvements in Administrative Processes. Improvements in general development management; in policy decision-making, to data analysis, and decision-making
 - 21. Authority and Decision-Making
 - 22. Coordination
 - 23. Planning. Assistance in formulating development policies and delineating project plans
 - 24. Monitoring and Evaluation. Improvements in developing and implementing plans for gathering data on project inputs, outputs, efficiency, and effectiveness in a timely and appropriate manner and in analyzing such information as a basis for program improvement and policy change
 - 25. Reporting. Improvements in gathering information on development project activities and summarizing it for reports to sponsors, superiors, and the general public
 - 26. Communication and Dissemination
- 30. Improved Financial and Commodity Management. Improvements in managing revenues, allocating resources and costs, maintaining appropriate records, and developing and implementing budgets and finance plans
 - 31. Financial Management
 - 32. Commodity Management
 - 33. Other Resource Inputs
- 40. Improved Human Resources Management. Assistance in managing people and developing their capabilities, developing and implementing staffing plans, and employee relations
 - 41. Beneficiaries
 - 42. Cadre
 - 43. Managers and Leaders
 - 44. Other
- 50. Changes in Contextual Factors Related to Management
 - 51. Capabilities of Foreign Technicians
 - 52. Donor Procedures
 - 53. Sociocultural Factors

- 54. Political Factors
- 55. Economic Factors
- 56. Project Design and Complexity
- 57. Policy Differences
- 58. Geography/Climate
- 59. Technology
- 98. Insufficient Data
- Other. Assistance in functional areas of management not previously defined (explain specific area in comments)
- b. Type. The type of management intervention provided
- Technical Assistance. Various kinds of formal and informal assistance, monitoring, collaboration, and consulting associated with the carrying out of regular management functions
- Training. Formal and informal instruction oriented towards skill development that extends beyond the task at hand
- 30. Direct Management
- 40. Financial Transfer
- 50. Policy Dialogue
- 90. Other. (Please identify in comments)
- 98. Insufficient Data
- c. Success. The degree to which the management enhancement intervention fulfilled its goals and/or succeeded in improving development management, as evidenced from project evaluation, audit, and related reports
- 10. Not Very Successful. The enhancement intervention had few, if any, positive impacts on development management and/or achieved few of its management improvement goals; project was inefficient and ineffective in delivering the management enhancement intervention
- 20. Somewhat Successful. The enhancement intervention had some positive impact on development management and/or achieved some of its management improvement goals; while there may have been delays, the project effectively delivered the management enhancement intervention
- 30. Successful. The enhancement intervention had substantial positive impacts on development

management and/or achieved most of its management improvement goals

98. Insufficient Data

- d. Document. The type of document/evaluation from which the information was obtained, coded as:
 - 10. PAR or PES
- 20. Special Evaluation Report
- 30. Interim or Progress Report
- 40. Final Report
- 50. Audit Report
- 60. GAO Report
- 90. Other (Please identify)

5. ENHANCEMENT/TRAINING COMPONENT

Project component(s) designed to improve the management capabilities of host country personnel (including basic educational and skills training), coded in terms of type, location, duration, and recipients for the project's primary training component and for other substantial training activities

a. Method

- 01. No Training Component
- 11. Formal Schooling
- 12. Special Institute
- 13. Workshops/Seminars/Conferences
- 14. On-the-Job/Apprenticeship
- 15. Process Learning
- 16. Mass Media
- 18. Insufficient Data
- 19. Other (Please explain in comments)

b. Skill Area

- 10. Structural/Organizational Management
- 20. Administrative Management
- 30. Financial and Commodities Management
- 40. Human Resources Management
- 50. Contextual Factors Related to Management (e.g.,

technical skills)

- 60. General Management or Multiple Management Areas
- 88. Insufficient Data
- 99. Other (Please describe)
- c. Location
 - 21. In-Country
 - 22. USA
 - 23. Third Country
 - 28. Insufficient Data
 - 29. Other (Please explain in comments)
- d. Duration (Select one)
 - 31. Short Term (less than 6 months)
 - 32. Long Term -- nondegree
 - 33. Long Term -- degree
 - 38. Insufficient Data
 - 39. Other (Please explain in comments)
- e. Recipients (Select one)
 - 41. Beneficiaries/General Public
 - 42. Bureaucrats/Administrators/Cadre
 - 43. Managers/Leaders
 - 48. Insufficient Data
 - 49. Other (Please explain in comments)

NOTE: Responses for Questions 6 and 7 are based on information from Project Appraisal Reports (PARs), Project Evaluation Summaries (PES), Audit, or other evaluation documents in the DIS files

6. PROJECT ASSESSMENT

- a. Type of Document. The type of document/evaluation from which the information was obtained, coded as:
 - 10. PAR or PES
 - 20. Special Evaluation Report
 - 30. Interim or Progress Report
 - 40. Final Report
 - 50. Audit Report
 - 60. GAO Report

- 90. Other (Please identify)
- b. Project Assessment. Project success as evidenced from project evaluation, audit, and related documents.
 Select from the following categories:
 - 10. Not Very Successful. Project had few, if any, positive impacts on beneficiaries and achieved its purposes and goals, at best, in a very limited way; project was inefficient and ineffective in delivering inputs and producing outputs
 - 20. Somewhat Successful. Project had some positive impacts on beneficiaries and achieved some of its purposes and goals; while there may have been some delays, the project effectively delivered most inputs and produced intended outputs
 - 30. Successful. Project had substantial positive impacts on beneficiaries and achieved many of its purposes and goals; the project efficiently and effectively delivered most inputs and produced intended outputs
- 98. Insufficient Data

7. DEVELOPMENT MANAGEMENT PROBLEMS

The primary and other substantial development management problems the project experienced, coded in terms of structural/organizational, administrative process, financial and commodities, human resources, and contextual factors, as evidenced from audit and evaluation reports in the DIS system

NOTE: Categories are not intended to be inclusive or closed-ended, and problems should not be "forced" into inappropriate categories. Make liberal use of the "other" category and provide more detailed explanations under comments.

- 001. None. No management problems were indicated in project documents
- 100. Structural/Organizational/Institutional (undefined or multiple)
 - 111. Relation of Project to Higher Authorities
 - 112. Relation of Project to Beneficiaries
 - 113. Relation of Project to Other Government Agencies
 - 114. Nature of Project Support Services
 - 115. Relation of Project to Traditional Structures
 - 116. Relation of Project to Donors
 - 117. Continuing Host Government Support After

Project Termination 119. Other Organizational or Structural

- 200. Administrative Processes (undefined or multiple)
 - Authority and Decision-Making (undefined or multiple)
 - 211. Insufficient Authority/Actions To Understand or Improve
 - 212. Insufficient Decision-Making Ability Processes
 - 213. Insufficient Delegation of Authority
- 220. Coordination (undefined)
 - 221. Insufficient Coordination Among Project Staff
 - 222. Insufficient Coordination Among Government Agencies
 - 223. Insufficient Coordination Between Government and Donors
- 230. Inadequate or Incomplete Program Planning
- Inadequate or Incomplete Program Monitoring and Evaluation
- 250. Inadequate or Incomplete Data Collection and Reporting
- 260. Inadequate or Incomplete Communication or Dissemination of Information
- 290. Other
- 300. Financial and Commodities Management (undefined or multiple)
- 310. Financial Problems (undefined or multiple)
- 311. Long-Term Financial Planning
- 312. Inadequate Operational Budgeting
- 313. Insufficient Local Currency
- 314. Insufficient Foreign Exchange
- 315. Timing/Availability
- 316. Accounting
- 317. Honesty/Theft/Corruption
- 318. Information/Reporting
- 320. Commodities Problems (undefined or multiple)
- 321. Long-Term Planning
- 322. Timing and Availability
- 323. Inventory and Warehousing
- 324. Purchasing Procedures, Authority, and Approval
- 325. End Use (in relation to planned use)
- 326. Maintenance
- 330. Construction Problems

- 390. Other Resource Management Problems
- 400. Human Resources (undefined or multiple)
- 410. Beneficiaries (undefined or multiple)
- 411. Participation in Planning and Implementation
- 412. Attitude Toward Project
- 413. Skills/Performance Enhancement
- 420. Cadre (undefined or multiple)
- 421. Understanding of Project Purpose
- 422. Availability and Turnover
- 423. Competence and Experience
- 424. Motivation and Attitude Toward Project Goals
- 425. Conditions of Employment
- 426. Incentives and Prestige of Position
- 427. Skills/Performance Enhancement
- 430. Managers and Leaders (undefined or multiple)
- 431. Understanding of Project Purposes
- 432. Availability and Turnover
- 433. Competence and Experience
- 434. Motivation and Attitude Toward Project Goals
- 435. Conditions of Employment
- 436. Incentives and Prestige of Position
- 437. Performance
- 438. Skill/Performance Enhancement
- 440. Other Human Resources Problems (undefined or multiple)
- 441. Organization and Use of Internal Staff Services
- 442. Interpersonal Relationships
- Quality of Enhancement Activity (undefined or multiple)
- 451. Relevance or Appropriateness
- 452. Timeliness
- 453. Quality of Training Staff
- 454. Quality of Pedagogy/Training Method
- 455. Selection of Trainees
- 456. Appropriateness of Language of Instruction
- 459. Other Quality Factors
- 490. Other Human Resources Management Factors
- 500. Contextual Factors Related to Management (undefined or multiple). Problems that are beyond the direct control of project managers
- 510. Capabilities of Foreign Technicians

- 520. Donor Procedures (undefined or multiple)
- 521. Planning
- 522. Implementation
- 523. Finance
- 524. Relation of Donor Managers to Host Country Counterparts
- 530. Sociocultural Factors
- 540. Political Factors
- 550. Economic Factors
- 560. Project Design and Complexity
- 570. Policy Differences During Implementation
- 580. Geography/Climate
- 590. Technology
- 980. Insufficient Data
- 990. Other (Please explain in comments)

8. LESSONS LEARNED/COMMENTS

General comments about management development enhancement activities.

APPENDIX D

COMPUTER ANALYSIS METHOD

Project cases were entered into a Wang office systems computer from the coding sheets (see Appendix B). The resulting data files were transmitted to an IBM mainframe computer for detailed analysis. The primary computer tool used in the analysis was the Statistical Analysis System (SAS), which contains many statistical routines, a programming language, and a file management facility. SAS was used to store the case survey data, to detect and correct errors and omissions, to combine the new cases, to examine the frequencies of each data field individually, and to examine combined frequencies among fields. In addition, SAS output formatting capabilities were used to present frequency relationships between fields as clearly as possible.

The case data were printed out in various formats to reveal missing or miscoded data. The cases were sorted by country-project code to locate duplicates. Frequencies were printed for each field to highlight unusual data values and to

provide a count of missing (not entered) values. Frequency tables showed how the values (e.g., codes, years, thousands of dollars) for a particular variable were distributed throughout the cases. For instance, a frequency table for starting year may have shown a count of 2 for 1975, 8 for 1976, and so forth. Thus, for example, a count of 1 for 1985 would have indicated an error. After frequency tables were compiled, the suspicious cases were located and errors were corrected. Missing data items, especially for the function and purpose codes, were reduced through additional coding of cases and through a search of the AID Development Information System. The supplemental values were keyed and programmed directly into the IBM mainframe computer SAS files.

When the data had become relatively clean and complete. fresh frequency tables were produced for each field to review the counts for the data values. The frequencies for each value or code varied from high to very sparse, depending (1) on the number of missing items and the total number of possible values for a variable and (2) on the relative distribution of cases among the possible values. These distributions for individual fields provided indications of potentially useful comparisons between fields. Groups of variables were collapsed for purpose codes into major categories (e.g., food supply, nutrition) (see Table 21) so that relationships between sectors could be compared with success and life of project cost. Cross-tabulation tables were produced to reveal relatively high or low counts of cases falling into paired values for two fields, such as a code for level of success and a code for the type of organizational direction. The paired frequencies pointed more or less strongly to a potential relationship, or lack thereof, between the variables.

The cross-tabulation tables display all the values of one variable down the left side of a page and all the values of the other variable across the top, thus creating a cell for every combination of values. Each cell displays the combined case count for the two variables. For instance, a cell may contain a count of five cases that ended in a specific year and were rated successful. Percentages for row and column total cell counts are also displayed in each cell. Relatively high or low cell counts and percentages, and patterns among cells, can be observed easily.

Although statistical tests such as chi square computation were not undertaken because preliminary tests showed little yield of possible significance, it should be noted that the irregular distribution of the frequencies in most of the cross-tabulations among certain variables would tend to indicate that had chi squares been run for certain categories within the sample, a high degree of statistical significance could be found. Given the range of possible values for certain categories, only a very aggregated retabulation would yield enough frequencies to make such tests fruitful and useful in explaining results. Early attempts to collapse categories before this data set yielded high levels of significance for

trivial or well-known associations (e.g., AID funds more technical assistance than training). A restructuring of the coding categories for future analysis could correct this by narrowing the range of responses.

Because there are many possible codes, years, amounts, and other values associated with the various fields, the cross-tabulation tables displaying all the values for the fields can be many pages long, with counts scattered sparsely among many cells. After the cross-tabulations containing all values had been closely examined, some of the values were collapsed (accumulated into more general categories) to provide more readable tables and larger, more meaningful counts per cell. Based on a study of the individual field frequencies, a total of 46 cross-tabulations displaying all values was produced. These, in turn, served as the basis for choosing a final set with collapsed values. This final set was chosen to display the most meaningful and potentially useful combined frequency distributions yielded by this set of management cases.

APPENDIX E

DEVELOPMENT MANAGEMENT CASE SURVEY COMPUTER FILES

1. INTRODUCTION

Development management case survey data files and program files are stored on an easily accessible IBM mainframe computer. The files can be used to produce statistics and reports from the cases currently represented in the files. The case data can be changed or augmented, and additional cases can be added. Data can be keyed directly into IBM mainframe files or can be keyed using a Wang computer word processing program for easy formatting, and subsequently transmitted to the IBM for data analysis and statistical processing.

Experience with Time Sharing Option (TSO) and Statistical Analysis System (SAS) is required for use of the files. For information not present in this document concerning the location and use of software and hardware, see the appropriate AID Center for Development Information and Evaluation staff members.

2. TRANSMITTING DATA FROM MICRO TO MAINFRAME

Case data can be keyed using a Wang word processing program to take advantage of its formatting capabilities in organizing the many input data items. A word processing program is available on both the Wang office system computer and the Wang personal computer. The word processing program organizes the

input data into pages. It is important to avoid blank lines in the data and to avoid using an end-of-page marker in place of a carriage return. A carriage return should end the last line of a page, followed by the end-of-page marker. A carriage return by itself (a blank line) or a line without a carriage return will prevent the proper transmission of the data to the IBM.

Once the data have been keyed into a word processing file, it must be converted to a text file. In this step, all word processing formatting is removed, other than carriage returns. The best conversion program is on the Wang personal computer with hard disk in the Lynn St. building 4th floor personal computer center. If the data are located on the office system computer hard disk or 8-inch archive disk, copy the data to a 51/4-inch disk for use with the personal computer.

To convert the data to text format, insert the disk with the word processing file in drive A of the Wang personal computer. From the applications menu, choose the convert document to text option. Enter "a" (do not enter the quotes) as the input drive, and the name of your file as the input file. Enter "c" output drive, and "/wp" as the path (the word processing directory will be used). Enter your choice of name as the output file ID. and enter "txt" as the extension. Press the execute key to activate the conversion. The text file will now be on the hard disk (drive C), and recorded in the word processing directory. Next, the text file must be written to a floppy disk. Remove the input disk from drive A and insert a blank formatted disk. Press the cancel key twice, or until the DOS (disk operating system) takes over the screen. The DOS prompt will appear as "C:", indicating that drive C (the hard disk) is the default drive. Enter "cd/wp" to identify the word processing directory as the one to use with drive C. After the next prompt enter "copy yourfile.txt a:" -- where "yourfile" is your chosen file name, and "a:" is drive A for the output file. (Use the execute key to execute each command entered.) At this point, a copy of the text file will be on the disk in drive A.

To transmit the text file to the IBM mainframe computer, use the IBM personal computer in the 5th floor computer terminal room (526). (The IBM personal computer can read the Wang personal computer disk.) Insert a disk with a copy of ASCOM (a communications program) in drive A of the IBM personal computer, and the text file disk in drive B. Key "ASCOM" to start the program. Key "XST" (extended status) to see all the current parameter settings. Key any of the following as commands if the displayed settings are different: BAUD 1200, PARITY EVEN, PROTOCOL CRLF, IDLE ON, DELAY 30. When the settings are correct, key "CONV" to enter conversational mode (the program is ready to talk to the mainframe). Dial the mainframe 1200 baud number (673-5821), and sign on (signon instructions are given below). When the mainframe has responded with "READY", key "edit yourfile.data new nonum" -- where "yourfile" is the chosen mainframe file name. Follow commands with a carriage return. The mainframe is now ready to accept the input file. Press function key 10 to return to the ASCOM program. Key "send

b:yourfile.txt" -- where "b" is drive B and "yourfile.txt" is the text file on the disk. The file will be listed to the screen as it is sent to the mainframe. When the transmission is complete, enter a carriage return to end the mainframe data reception mode. When "READY" appears, key "end save" to save the data. Then key "logoff" to end the mainframe session.

3. USING THE IBM MAINFRAME FILES

The IBM mainframe can be accessed via the phone lines by terminals or microcomputers with modems. The 1200 baud number is 673-5821, and the 300 baud numbers are 673-6111 and 673-6100. A 1200 baud terminal is located in room 526. A dot matrix printer connected to it will print everything listed to the screen. The printing is controlled by a switch box. A somewhat faster line printer in the same room produces high quality print without tying up the terminal. The case survey files and programs are edited and used on the mainframe computer with the help of two software systems: TSO (Time Sharing Option) and SAS (Statistical Analysis System). TSO monitors conversations with the user at the terminal, edits and stores raw input data files and files of SAS commands, and initiates the processing of SAS programs. The SAS programs convert raw input data files into temporary or permanent SAS data sets, manipulate, sort, and format data, and produce reports and statistical output. EASA has instructional material for TSO and SAS.

The case survey data are stored in several TSO and SAS files. The file containing all current corrected cases is the SAS data set ALLCASES, which is stored in the SAS data base SASDB.DEVEL. This file should be the source of any modifications to this data, to avoid repeating the earlier data cleaning stages. However, the programs and files used to arrive at the corrected data set can be modified for use in creating a corrected data set from the next batch of case survey data. The raw input data in microcomputer text format is stored in the TSO files NOBLANK.DATA, NEW2.DATA, and NEW3.DATA. The first of these contains the raw data from the first phase analysis, and the others contain the data added in the second phase. The SAS program stored in TSO file INP1.CNTL converted these raw data files into SAS data sets (CASESURV, INP2, INP3, stored in SASDB.DEVEL), with a name, a label (short description), and a data type and size for each data item. INP1.CNTL can be used for input of more cases. The only change required would be to the output file name. The program RECODE.CNTL makes corrections to the current set of cases. It fills in missing data. specifically for the function subcategory code, deletes duplicate cases, and corrects some erroneous data. PURPOSE1.CNTL fills in missing purpose codes. These programs would not be applicable in their present details to new cases, but the code used for deleting, replacing, and merging could be adapted to a new set of corrections.

The ALLCASES data set was used to produce sorted lists, single field frequencies, and cross-tabulations. The program PRNT1.CNTL is an example of the creation of a sorted list of selected data items. FREQ1.CNTL produced frequencies for background project data (part 1 of the survey). FREQ27.CNTL produced frequencies for parts 2 through 7. Programs CROSS1.CNTL through CROSS3.CNTL and CROSSA.CNTL through CROSSK.CNTL (14 program files) produced a total of 46 cross-tabulations. Some of the cross-tabulation printouts are very long, because many of them do not contain collapsed variable values.

The data file is available by diskette or downloading and is accessible by modem through the AID computer center.